

## STATE OF WASHINGTON DEPARTMENT OF SOCIAL AND HEALTH SERVICES Aging and Long-Term Support Administration

PO Box 45600, Olympia, WA 98504-5600

August 2, 2019

Gibriel Mbowe-Provider #1 Heartsaved Adult Family Home LLC 12624 20<sup>th</sup> PL W Everett, WA 98204

## IDR RESCHEDULING LETTER

License #753918

Dear Provider:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD), dated June 24, 2019.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

• **Date** September 17, 2019 at 9:30 am

Location Residential Care Services Headquarters

Blake Office Park East Daisy Conference Room

4500 10<sup>th</sup> Ave SE Lacey, WA 98503

You indicated you are disputing the following citation(s):

WAC 388-76-10285

You indicated the following individuals will participate and represent your facility in the IDR process:

Gibriel Mbowe-Provider and Satouatta Sanneh-Wife

If you would like to provide additional documentation specifically related to the citations you are disputing, **please send them at least one week prior to your scheduled IDR date** to: <a href="mailto:RCSIDR@dshs.wa.gov">RCSIDR@dshs.wa.gov</a> (preferred), fax them to: Attn: Rhonda Schultz at (360) 725-3225, or mail them to:

IDR Program Manager Residential Care Services, ALTSA PO Box 45600 Olympia, Washington 98504-5600

If you have requested a direct review, upon arrival please contact Rhonda Schultz at (360) 725-2482 or Mike Tornquist at (360) 725-2383 to check in.

Sincerely,

Rhonda Schultz Administrative Assistant IDR Program Residential Care Services

## Enclosure

cc: Field Manager, Region 2, Unit B
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Field File
Central Files

IDR File