



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

October 2, 2019

Elena's Adult Family Home LLC
Pacific Northwest Home Care
25601 16TH AVE S
DES MOINES, WA 98198

RE: Pacific Northwest Home Care License #753576

Dear Provider:

On September 27, 2019 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated July 29, 2019.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Adelle Walker, Licensor

If you have any questions please, contact me at (253) 234-6033.

Sincerely,

Dahl Kim, Field Manager
Region 2, Unit E
Residential Care Services



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 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
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RECEIVED
 AUG 19 2019
 DSHS/ALTSA/RCS

Statement of Deficiencies	License #: 753576	Completion Date
Plan of Correction	Pacific Northwest Home Care	July 29, 2019
Page 1 of 2	Licensee: Elena's Adult Family Home LLC	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 7/26/2019

Pacific Northwest Home Care
 25601 16TH AVE S
 DES MOINES, WA 98198

RECEIVED

OCT 04 2019

The department staff that inspected the adult family home:
 Adelle Walker, BHS, Licensor

Budget, Finance & Contracts

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit E
 20425 72nd Avenue S, Suite 400
 Kent, WA 98032-2388
 (253)234-6033

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


 Residential Care Services

8/7/19
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.


 Provider (or Representative)

8/14/2019
 Date

This document was prepared by Residential Care Services for the Locator website.

RECEIVED
AUG 19 2019
DSHS/ALTSAIRCO

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on record review and interview, the adult family home failed to show the home had updated one of three residents (Resident #2's) Negotiated Care Plan (NCP) every twelve months as required. This failure put Resident #2 at risk for unmet care needs.

Findings included...

On 7/26/19 at 9:30 AM, a internal tour of the home showed Resident #2 was admitted to the home and receiving care from staff.

On 7/26/19 at 11:08 AM, record review showed that Resident #2 was initially admitted to the home on [REDACTED] 18. Record review of Resident #2's NCP showed it was last developed and signed by the home and Resident #2 on [REDACTED] 18. Further record review did not show any other NCP in Resident #2's file.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Pacific Northwest Home Care is or will be in compliance with this law and / or regulation on (Date) 07/28/2019 . In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Elena Bobrow
Provider (or Representative)

8/14/2019
Date

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

August 7, 2019

CERTIFIED MAIL

9489 0090 0027 6077 8917 21

Elena's Adult Family Home LLC
Pacific Northwest Home Care
25601 16TH AVE S
DES MOINES, WA 98198

RE: Pacific Northwest Home Care License #753576

Dear Provider:

The Department completed a full inspection of your Adult Family Home on July 29, 2019 and found that your home does not meet the adult family home licensing requirements.

The Department:

- Found a deficiency or deficiencies which resulted or may result in harm to residents; and
- Wrote the enclosed report; and
- May take enforcement action based on any deficiency listed on the enclosed report.

You Must:

- Within 10 calendar days after you receive this letter, provide a written plan on the enclosed report, according to the attached "Plan":
 - Begin the process of correcting the deficiency or deficiencies immediately; and
 - Complete correction within 45 days, or sooner if directed by the Department; and
 - Sign and date the first page of the enclosed report; and
 - Return the first page with your plan; and
 - Have your plan approved by the Department.

Consultation:

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-76-10176 Background checks Employment Provisional hire Pending results of national fingerprint background check. The adult family home may provisionally employ individuals hired after January 7, 2012 and listed in WAC 388-76-10161 for one hundred twenty-days and allow those individuals to have unsupervised access to residents when:

- (1) The individual is not disqualified based on the results of the Washington state name

Elena's Adult Family Home LLC
Pacific Northwest Home Care License #753576
August 7, 2019
Page 2

and date of birth background check; and
(2) The results of the national fingerprint background check are pending.

The adult family home failed to show they requested and received a national finger print background check for an on-call staff that was hired in January of 2018 who has never worked in the home.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies not listed on the enclosed report.

The Department:

- Expects all deficiencies to be corrected within the timeframe accepted by the department; and
- May inspect the home to determine if you have corrected all deficiencies.

You May:

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.
- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (253) 234-6033.

Sincerely,



Dahl Kim, Field Manager
Region 2, Unit E
Residential Care Services

Enclosure