



Adult Family Home Disclosure of Services Required by RCW 70.128.280

HOME / PROVIDER A Happy Heart Adult Care Services, LLP / Mildred Edrozo (Entity Representative)	LICENSE NUMBER 753573
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NOTE: The term "the home" refers to the adult family home / provider listed above.

The scope of care, services, and activities listed on this form may not reflect all required care and services the home must provide. The home may not be able to provide services beyond those disclosed on this form, unless the needs can be met through "reasonable accommodations." The home may also need to reduce the level of care they are able to provide based on the needs of the residents already in the home. For more information on reasonable accommodations and the regulations for adult family homes, see [Chapter 388-76](#) of Washington Administrative Code.

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About the Home	
1. PROVIDERS STATEMENT (OPTIONAL) The optional provider's statement is free text description of the mission, values, and/or other distinct attributes of the home. A Happy Heart Adult Care Services, LLP provides a calm and home-like environment to individuals who needs assistance and supervision. When you walk to A Happy Heart Adult Care Services, you don't just find a home, you also gain a family.	
2. INITIAL LICENSING DATE 05/09/2011	3. OTHER ADDRESS OR ADDRESSES WHERE PROVIDER HAS BEEN LICENSED: N/A
4. SAME ADDRESS PREVIOUSLY LICENSED AS: A Happy Heart Adult Care Services	
5. OWNERSHIP <input type="checkbox"/> Sole proprietor <input type="checkbox"/> Limited Liability Company <input type="checkbox"/> Co-owned by: <input checked="" type="checkbox"/> Other: Limited Liability Partnership	

Personal Care

"Personal care services" means both physical assistance and/or prompting and supervising the performance of direct personal care tasks as determined by the resident's needs, and does not include assistance with tasks performed by a licensed health professional. (WAC 388-76-10000)

1. EATING

If needed, the home may provide assistance with eating as follows:

Supervision including cuing and monitoring, 1:1 feeding, and tube feeding.

2. TOILETING

If needed, the home may provide assistance with toileting as follows:

Supervision including cuing and monitoring, and total assistance.

3. WALKING

If needed, the home may provide assistance with walking as follows:

Supervision including cuing and monitoring, and 1:1 total assistance.

4. TRANSFERRING

If needed, the home may provide assistance with transferring as follows:

Supervision including cuing and monitoring, 1 or 2 person assist transfers and use of hooyer lift transfers.

5. POSITIONING

If needed, the home may provide assistance with positioning as follows:

1 or 2 person assist turning and repositioning as scheduled.

6. PERSONAL HYGIENE

If needed, the home may provide assistance with personal hygiene as follows:

Supervision including cuing and monitoring, set-up, and total assistance.

7. DRESSING

If needed, the home may provide assistance with dressing as follows:

Supervision including cuing and monitoring, set-up, and total assistance.

8. BATHING

If needed, the home may provide assistance with bathing as follows:

Supervision including cuing and monitoring, and total assistance.

9. ADDITIONAL COMMENTS REGARDING PERSONAL CARE

Our care Philosophy is simple: Care for each person the way we would care for our loved ones.

Medication Services

If the home admits residents who need medication assistance or medication administration services by a legally authorized person, the home must have systems in place to ensure the services provided meet the medication needs of each resident and meet all laws and rules relating to medications. (WAC 388-76-10430)

The type and amount of medication assistance provided by the home is:

Medication assistance and Medication administration as delegated by a registered Nurse.

ADDITIONAL COMMENTS REGARDING MEDICATION SERVICES

Five Rights of Medication is always observed to prevent any medication error.

Skilled Nursing Services and Nurse Delegation

If the home identifies that a resident has a need for nursing care and the home is not able to provide the care per chapter 18.79 RCW, the home must contract with a nurse currently licensed in the state of Washington to provide the nursing care and service, or hire or contract with a nurse to provide nurse delegation. (WAC 388-76-10405)

The home provides the following skilled nursing services:

The home has a Registered Nurse/Nurse Delegator to provide delegation to all qualified staff.

The home has the ability to provide the following skilled nursing services by delegation:

Medication administration, tube feeding, blood sugar testing, insulin injections, and catheter care.

ADDITIONAL COMMENTS REGARDING SKILLED NURSING SERVICE AND NURSING DELEGATION

Specialty Care Designations

We have completed DSHS approved training for the following specialty care designations:

- Developmental disabilities
- Mental illness
- Dementia

ADDITIONAL COMMENTS REGARDING SPECIALTY CARE DESIGNATIONS

Staffing

The home's provider or entity representative must live in the home, or employ or have a contract with a resident manager who lives in the home and is responsible for the care and services of each resident at all times. The provider, entity representative, or resident manager is exempt from the requirement to live in the home if the home has 24-hour staffing coverage and a staff person who can make needed decisions is always present in the home. (WAC 388-76-10040)

- The provider lives in the home.
- A resident manager lives in the home and is responsible for the care and services of each resident at all times.
- The provider, entity representative, or resident manager does not live in the home but the home has 24-hour staffing coverage, and a staff person who can make needed decisions is always present in the home.

The normal staffing levels for the home are:

- Registered nurse, days and times: **Scheduled visits and on-call.**
- Licensed practical nurse, days and times: _____
- Certified nursing assistant or long term care workers, days and times: **2 Nursing assistants per shift**
- Awake staff at night
- Other:

ADDITIONAL COMMENTS REGARDING STAFFING

Cultural or Language Access

The home must serve meals that accommodate cultural and ethnic backgrounds (388-76-10415) and provide informational materials in a language understood by residents and prospective residents (Chapter 388-76 various sections)

The home is particularly focused on residents with the following background and/or languages:

English

ADDITIONAL COMMENTS REGARDING CULTURAL OR LANGUAGE ACCESS

The home respects the Resident's cultural beliefs and practices.

Medicaid

The home must fully disclose the home's policy on accepting Medicaid payments. The policy must clearly state the circumstances under which the home provides care for Medicaid eligible residents and for residents who become eligible for Medicaid after admission. (WAC 388-76-10522)

- The home is a private pay facility and does not accept Medicaid payments.
- The home will accept Medicaid payments under the following conditions:

Daily rate should be sufficient to cover care expenses.

ADDITIONAL COMMENTS REGARDING MEDICAID

Activities

The home must provide each resident with a list of activities customarily available in the home or arranged for by the home (WAC 388-76-10530).

The home provides the following:

Assisted exercises, puzzles, games, music, escorted outings, walking loop for walking exercises.

ADDITIONAL COMMENTS REGARDING ACTIVITIES

Please Return the completed form electronically to AFHDisclosures@DSHS.WA.GOV

The form may also be returned by mail at:
RCS – Attn: Disclosure of Services
PO Box 45600
Olympia, WA 98504-5600