



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

November 25, 2019

Blessed Heart Adult Family Home LLC
Blessed Heart Adult Family Home LLC
4512 N.E 102nd St.
Vancouver, WA 98686

RE: Blessed Heart Adult Family Home LLC License #753514

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on November 18, 2019 for the deficiency or deficiencies cited in the report/s dated October 4, 2019 and found no deficiencies.

The Department staff who did the inspection:
Jody Just, Licensor

If you have any questions please, contact me at (360) 397-9549.

Sincerely,

Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services



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Statement of Deficiencies	License #: 753514	Completion Date
Plan of Correction	Blessed Heart Adult Family Home LLC	October 4, 2019
Page 1 of 2	Licensee: Blessed Heart Adult Family Home LLC	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 10/4/2019

Blessed Heart Adult Family Home LLC
 4512 N.E 102nd St.
 Vancouver, WA 98686

The department staff that inspected the adult family home:
 Jody Just, Licensor

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 3, Unit E
 800 NE 136th Avenue, Suite#220
 Vancouver, WA 98684
 (360)397-9549

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

C. Burenak for Kaye Ramirez
 Residential Care Services

10/18/2019
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

 Provider (or Representative)

 Date

11/18/19 ✓

This document was prepared by Residential Care Services for the Locator website.



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Residential Care Services

Date

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Provider (or Representative)

11/4/2019

Date

[Handwritten signature]
 11/14/19

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Statement of Deficiencies	License #: 753514	Completion Date
Plan of Correction	Blessed Heart Adult Family Home LLC	October 4, 2019
Page 2 of 2	Licensee: Blessed Heart Adult Family Home LLC	

WAC 388-76-10810 Fire extinguishers.

- (1) The adult family home must have an approved five pound 2A:10B-C rated fire extinguisher on each floor of the home.
- (2) The home must ensure the fire extinguishers are:
 - (a) Installed according to manufacturer recommendations;
 - (b) Inspected and serviced annually;
 - (c) In proper working order; and
 - (d) Readily available for use at all times.
- (3) If required by the local fire authority, the home must provide different fire extinguishers in place of the fire extinguishers required in subsection (1) of this section.

This requirement was not met as evidenced by:

Based on observation, record review and interviews, the provider failed to ensure fire extinguishers were serviced annually. Failure to ensure extinguishers were serviced annually placed all five residents (R1, R2, R3, R4, R5), the live-in provider and her family at risk for harm from relying on a possibly non-functioning extinguisher.

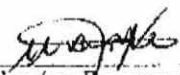
Findings include:

During the tour of the home at 12:45 PM, the licensor observed the first floor fire extinguisher with a service date of 10/7/2017. The second floor fire extinguisher had a service date of 10/7/2017. The provider stated she was unaware the fire extinguishers needed to be serviced annually. The provider stated she would purchase a new fire extinguisher on 10/4/2019 (the day of the inspection).

Interviews and record review indicated all fire drills were conducted every two months, and there has not been a fire or a need to use the fire extinguishers.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Blessed Heart Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) November 4, 2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.


 Provider (or Representative)

11/04/19
 Date


 11/14/19

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STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

October 18, 2019

CERTIFIED MAIL

7017 2400 0000 6041 9520

Blessed Heart Adult Family Home LLC
Blessed Heart Adult Family Home LLC
4512 N.E 102nd St.
Vancouver, WA 98686

RE: Blessed Heart Adult Family Home LLC License #753514

Dear Provider:

The Department completed a full inspection of your Adult Family Home on October 4, 2019 and found that your home does not meet the adult, family home licensing requirements.

The Department:

- Found a deficiency or deficiencies which resulted or may result in harm to residents; and
- Wrote the enclosed report; and
- May take enforcement action based on any deficiency listed on the enclosed report.

You Must:

- Within 10 calendar days after you receive this letter, provide a written plan on the enclosed report, according to the attached "Plan":
 - Begin the process of correcting the deficiency or deficiencies immediately; and
 - Complete correction within 45 days, or sooner if directed by the Department; and
 - Sign and date the first page of the enclosed report; and
 - Return the first page with your plan; and
 - Have your plan approved by the Department.

Consultation:

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-76-10320 Resident record Content. The adult family home must ensure that each resident record contains, at a minimum, the following information:

- (1) Identifying information about the resident;
- (2) The name, address and telephone number of the resident's:
 - (a) Representative;
 - (b) Health care providers;

- (c) Significant family members identified by the resident; and
- (d) Other individuals the resident wants involved or notified.
- (3) Current medical history;
- (4) The resident assessment information;
- (5) The preliminary service plan;
- (6) The negotiated care plan;
- (7) List of resident medications;
- (8) The resident's Social Security number;
- (9) When the resident was:
 - (a) Admitted to the home;
 - (b) Absent from the home; and
 - (c) Discharged from the home.
- (10) A current inventory of the resident's personal belongings dated and signed by:
 - (a) The resident; and
 - (b) The adult family home.
- (11) Financial records.

One sampled resident's personal inventory was not signed by themselves or their representative.

WAC 388-76-10522 Resident rights Notice Policy on accepting medicaid as a payment source. The adult family home must fully disclose the home's policy on accepting medicaid payments. The policy must:

- (6) Be signed and dated by the resident and be kept in the resident record after signature.

One sampled resident did not have their Medicaid Policy signed and dated by themselves or their representative.

WAC 388-76-10540 Resident rights Disclosure of fees and charges Notice requirements Deposits.

- (1) The adult family home must complete the department's disclosure of charges form and provide a copy to each resident admitted to the home.
- (2) If the adult family home requires an admission fee, deposit, prepaid charges, or any other fees or charges, by or on behalf of a person seeking admission, the home must give the resident full disclosure in writing in a language the resident understands prior to its receipt of any funds.
- (3) The disclosure must include:
 - (a) A statement of the amount of any admissions fees, security deposits, prepaid charges, minimum stay fees, or any other fees or charges specifying what the funds are paid for and the basis for retaining any portion of the funds if the resident dies, is hospitalized, transferred, or discharged from the home;
 - (b) The home's advance notice or transfer requirements; and
 - (c) The amount of the security deposits, admission fees, prepaid charges, minimum stay fees, or any other fees or charges that the home will refund to the resident if the

resident leaves the home.

- (4) The home must ensure that the resident and home sign and date an acknowledgement in writing stating that the resident has received a disclosure required under subsection (2) of this section. The home must retain a copy of the disclosure and acknowledgement.
- (5) If the home does not provide the disclosures in subsection (3) to the resident, the home must not keep the resident's security deposits, admission fees, prepaid charges, minimum stay fees, or any other fees or charges.
- (6) If a resident dies, is hospitalized, or is transferred to another facility for more appropriate care and does not return to the home, the adult family home:
 - (a) Must refund any deposit or charges paid by the resident less the home's per diem rate for the days the resident actually resided, reserved, or retained a bed in the home regardless of any minimum stay policy or discharge notice requirements;
 - (b) May keep an additional amount to cover its reasonable and actual expenses incurred as a result of a private-pay resident's move, not to exceed five days per diem charges, unless the resident has given advance notice in compliance with the home's admission agreement; and
 - (c) Must not require the resident to obtain a refund from a placement agency or person.
- (7) The adult family home must not retain funds for reasonable wear and tear by the resident or for any basis that would violate RCW 70.129.150 .
- (8) The adult family home must provide the resident with any and all refunds due to him or her within thirty days from the resident's date of discharge from the home.
- (9) Nothing in this section applies to provisions in contracts negotiated between a home and a certified health plan, health or disability insurer, health maintenance organization, managed care organization, or similar entities.
- (10) The home must ensure that any resident admission agreement is consistent with the requirements of this section, chapters 70.128 , 70.129, and 74.34 RCW, and other applicable state and federal laws.

One sampled resident's Disclosure of Charges form was not signed by themselves or their representative.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies not listed on the enclosed report.

The Department:

- Expects all deficiencies to be corrected within the timeframe accepted by the department; and
- May inspect the home to determine if you have corrected all deficiencies.

You May:

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.
- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and

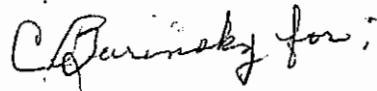
Blessed Heart Adult Family Home LLC
Blessed Heart Adult Family Home LLC License #753514
October 18, 2019
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- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (360) 397-9549.

Sincerely,

A handwritten signature in cursive script, appearing to read "Karyl Ramsey for".

Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services

Enclosure