



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

April 2, 2019

CERTIFIED MAIL

7017 2400 0000 6041 6642

Della Reese M Ramirez
Jeffrey X Ramirez
Nurses Family Home Care
8801 E Mill Plain Blvd
Vancouver, WA 98664

RE: Nurses Family Home Care License #753377

Dear Provider:

The Department completed a full inspection of your Adult Family Home on March 29, 2019 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Jenifer Jones, Complaint Investigator

Consultation:

WAC 388-76-10585 Resident rights Examination of inspection results.

(1) The adult family home must place the following documents in a visible location in a common use area where they can be examined by residents, resident representatives, the department and anyone interested without having to ask for them.

(a) A copy of the most recent inspection report and related cover letter; and

(b) A copy of all complaint investigation reports, and any related cover letters received since the most recent inspection or not less than the last twelve months.

(2) The adult family home must post a notice that the following documents are available for review if requested by the residents, resident representatives, the department and anyone interested.

(a) A copy of each inspection report and related cover letter received during the past three years; and

(b) A copy of any complaint investigation reports and related cover letters received during the past three years.

Upon entry to the home, the 3/30/2018 complaint investigation report and a notice of availability of the past 3 years inspection reports were not posted in a visible location. The Provider immediately posted the 3/30/2018 complaint investigation report.

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WAC 388-76-10750 Safety and maintenance. The adult family home must:

(1) Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, homelike environment that is free of hazards;

The handle to open and close the window in bedroom B (vacant) was broken. The window required an additional tool to open.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

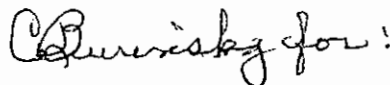
You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (360) 397-9549.

Sincerely,



Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services

Enclosure