



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

February 10, 2020

Helping Hands AFH LLC
Helping Hands AFH LLC
1126 SE Ellsworth RD
Vancouver, WA 98664

RE: Helping Hands AFH LLC License #753255

Dear Provider:

On February 7, 2020 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated January 21, 2020.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Alixandria Cortez, LTC- MH Community Licensor

If you have any questions please, contact me at (360) 397-9549.

Sincerely,

for

Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services



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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

Statement of Deficiencies	License #: 753255	Completion Date
Plan of Correction	Helping Hands AFH LLC	January 21, 2020
Page 1 of 2	Licensee: Helping Hands AFH LLC	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of: 1/15/2020

Helping Hands AFH LLC
1126 SE Ellsworth RD
Vancouver, WA 98664

The department staff that inspected the adult family home:
Alixandria Cortez, LTC- MH Community Licensor

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit E
800 NE 136th Avenue, Suite#220
Vancouver, WA 98684
(360)397-9549

RECEIVED
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DSHS RCS
REGION 3

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Chris Conroy, Jr. Karyl Ramsey
Residential Care Services Date Jan 27 2020

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Irina Cheptea
Provider (or Representative) Date 02/06/2020

This document was prepared by Residential Care Services for the Locator website.

2-29-2020
ABC

Statement of Deficiencies	License #: 753255	Completion Date
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Page 2 of 2	Licensee: Helping Hands AFH LLC	

WAC 388-76-10285 Tuberculosis Two step skin testing. Unless the person meets the requirement for having no skin testing or only one test, the adult family home, choosing to do skin testing, must ensure that each person has the following two-step skin testing:
 (1) An initial skin test within three days of employment; and
 (2) A second test done one to three weeks after the first test.

This requirement was not met as evidenced by:

Based on interview and record review the provider failed to ensure that one of two sampled Caregiver's (Caregiver A) completed the required two-step testing method for tuberculosis (TB). This failure placed six of six residents (Resident #1, #2, #3, #4, #5, and #6) at risk for exposure to TB.

Findings included...

Review of staff records showed Caregiver A had a hire date of 01/24/17. Caregiver A's record showed a TB test was completed on 02/13/16 and on 02/24/17. No documentation was found indicating a TB test was completed within three days of hire or a second TB test was conducted one to three weeks apart from the first.

On 01/15/20 at 1:32 PM the Provider stated that she does not remember if a second TB test was completed in 2016 or 2017. The Provider stated that she does not have record of a second TB test being completed.

On 01/15/20 at 1:34 PM Caregiver A stated that she does not recall ever having done a two-step TB test.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Helping Hands AFH LLC is or will be in compliance with this law and / or regulation on (Date) 01/29/2020 In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Irina Cheptea
 Provider (or Representative)

02/06/2020
 Date

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

January 27, 2020

CERTIFIED MAIL

7018 0680 0000 3183 9462

Helping Hands AFH LLC
Helping Hands AFH LLC
1126 SE Ellsworth RD
Vancouver, WA 98664

RE: Helping Hands AFH LLC License #753255

Dear Provider:

The Department completed a full inspection of your Adult Family Home on January 21, 2020 and found that your home does not meet the adult family home licensing requirements.

The Department:

- Found a deficiency or deficiencies which resulted or may result in harm to residents; and
- Wrote the enclosed report; and
- May take enforcement action based on any deficiency listed on the enclosed report.

You Must:

- Within 10 calendar days after you receive this letter, provide a written plan on the enclosed report, according to the attached "Plan":
- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction within 45 days, or sooner if directed by the Department; and
- Sign and date the first page of the enclosed report; and
- Return the first page with your plan; and
- Have your plan approved by the Department.

Consultation:

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-76-10485 Medication storage. The adult family home must ensure all prescribed and over-the-counter medications are stored:

- (1) In locked storage;

The Adult Family Home did not lock all medications that were kept in the refrigerator. The Provider stated the system had been to keep medications that were in use in the

lockbox and medications that were surplus next to the lockbox in the refrigerator in the original box. The Provider did not know that all medications needed to be locked despite the usage. The Provider locked the surplus medication while this licensor was on site.

WAC 388-76-10530 Resident rights Notice of services. The adult family home must provide each resident notice in writing and in a language the resident understands before admission, and at least once every twenty-four months after admission of the:

- (1) Services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (2) Charges for those services, items, and activities including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs; and
- (3) Rules of the home's operations.

The Adult Family Home did not update the notice of services for one of two sampled residents every twenty-four months. The record showed the disclosure of services was due for an update on 12/01/19. The Provider stated the disclosure of services had not been updated because the sampled resident is in the process of converting to Medicaid and the AFH was waiting to sign a new contract with the sampled resident once the process is complete.

WAC 388-76-10585 Resident rights Examination of inspection results.

- (1) The adult family home must place the following documents in a visible location in a common use area where they can be examined by residents, resident representatives, the department and anyone interested without having to ask for them.
 - (b) A copy of all complaint investigation reports, and any related cover letters received since the most recent inspection or not less than the last twelve months.

The Adult Family Home did not post, in a visible location in the home, a complaint investigation, which took place in the last 12 months. While on site, the Provider posted the most recent complaint investigation.

WAC 388-76-10750 Safety and maintenance. The adult family home must:

- (6) Provide storage for toxic substances, poisons, and other hazardous materials that is only accessible to residents under direct supervision, unless the resident is assessed for and the negotiated care plan indicates it is safe for the resident to use the materials unsupervised;

The Adult Family Home did not secure all toxic substances in the home. Two cans of Lysol were observed in the "private" side of the restroom used to shower residents. The Provider stated the restroom is only accessed by residents when accompanied by a caregiver for showering. The Provider stated the caregivers use the other side of the restroom where the Lysol was found. The Provider locked the Lysol while this licensor was on site.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies not listed on the enclosed report.

The Department:

- Expects all deficiencies to be corrected within the timeframe accepted by the department; and
- May inspect the home to determine if you have corrected all deficiencies.

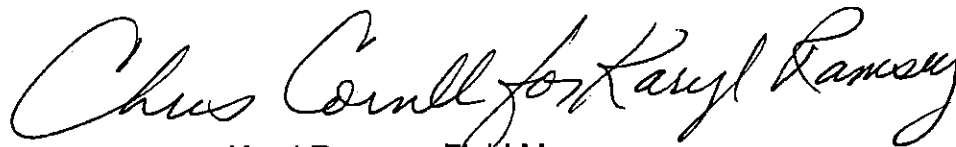
You May:

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.
- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (360) 397-9549.

Sincerely,



Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services

Enclosure