



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

April 23, 2019

Irina Cheptea
Helping Hands AFH LLC
1126 SE Ellsworth Rd
Vancouver, WA 98664

IDR SCHEDULING LETTER

License #753255

Dear Provider:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD), dated March 1, 2019.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date** June 11, 2019 at 9:30
- **Type of Review** Phone

The IDR Program Manager will be calling you at 360-567-5225.

You indicated you are disputing the following citation(s):

WAC 388-76-10255, WAC 388-76-10400, WAC 388-76-10380

You indicated the following individuals will participate and represent your facility in the IDR process:

Irina Cheptea-Provider and Ruben Cheptea-Caregiver

If you would like to provide additional documentation specifically related to the citations you are disputing, please send them **at least one week prior** to your scheduled IDR date to: RCSIDR@dshs.wa.gov (preferred), fax them to: Attn: Kim Friesz at (360) 725-3225, or mail them to:

IDR Program Manager
Residential Care Services, AL TSA
PO Box 45600
Olympia, Washington 98504-5600

If you have any questions, please contact Kim Friesz at (360) 725-3233 or Staci Dilg at (360) 725-2307.

Sincerely,

Kim Friesz for
Staci Dilg
IDR Program Manager
Residential Care Services

cc: Field Manager, Region 3 Unit E
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Field File
Central Files
IDR File