



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

February 17, 2022
(email)

Madonna Maxaner
Dayspring Memory Care AFH
2101 NW 127th Street
Vancouver, WA 98685

IDR RESULTS (PANEL)

AFH License: #753247

Dear Ms. Maxaner:

Thank you for participating in the Informal Dispute Resolution (IDR) process on February 17, 2022. This letter is to inform you of the results of the IDR. During the IDR the panel addressed a consultation identified in Cover Letter that resulted from complaint investigation on 11/30/2021. As we discussed during the IDR, the panel considered the following information:

- All materials presented by the adult family home;
- All oral statements and explanations offered by the adult family home;
- Records gathered by the Residential Care Services (RCS) regional staff;
- All oral statements and explanations offered by RCS staff.

After careful review and consideration, the panel recommended that no changes be made to the Cover Letter dated 11/30/2021. As the Panel Chair and representative of the State Agency, I concur with the panel's decision.

Next Steps:

- If you have not done so already, begin the process of correcting the disputed consultation immediately.
 - Contact the local field manager if you need clarification related to the consultation:

Michael Burdick, Field Manager
Residential Care Services
Region 3, Unit F
800 NE 136th Avenue, Suite 220
Vancouver, WA 98684

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Unit Manager
Residential Care Services

cc: Regional Administrator, Region 3
Field Manager, Region 3, Unit F
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Central File
IDR File
Anita Redline, Attorney