



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

Originally mailed December 19, 2018
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Resent
January 15, 2019
CERTIFIED MAIL #7007 1490 0003 4194 4382

Josephine Otieno-Provider
Blessings and Care AFH
16965 129th Ave SE
Renton, WA 98058

IDR RESULTS

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Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process on December 11, 2018. This letter is a follow-up to the voice message today regarding the results of the IDR. During the IDR a citation from the Statement of Deficiencies (SOD) report dated September 12, 2018 was reviewed. The following information was considered:

- All oral statements and explanations offered by the adult family home;
- All written materials presented by the facility;
- Records gathered by the RCS regional staff.

In addition, I followed up with RCS regional staff in order to clarify facts and issues that were raised.

After careful review and consideration, I have made the following changes to the SOD report, dated September 12, 2018:

WAC 388-76-10750 – Modified and Edited for accuracy, moved to **WAC 388-76-10685 (10)(a)**

Next Steps:

- Review the attached amended cover letter and SOD reflecting the changes noted.
- Follow the instructions according to the cover letter to the SOD.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,

Staci Dilg
IDR Program Manager
Residential Care Services

Enclosure

cc: Regional Administrator, Region 2
Field Manager, Region 2, Unit E
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Central File
IDR File

