



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

12/26/2024

Tsigereda Russom Teklu
Flower View Adult Family Home
6620 200th St SW
Lynnwood, WA 98036

RE: Flower View Adult Family Home # 753134

Dear Provider:

This letter addresses deficiencies occurring in the report(s) for: Compliance Determination(s) 52252 (Completion Date 12/26/2024) and 46553 (Completion Date 10/30/2024).

The Department completed a follow-up inspection of your Adult Family Home on 12/26/2024 and found no deficiencies.

The Department found that deficiencies for the following licensing laws and regulations were corrected:

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

WAC 388-76-10165 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The adult family home must ensure:

(a) A new DSHS background authorization form is submitted to the department's background check central unit every two years for each individual listed in WAC 388-76-10161 ;

The Department staff who did the On Site verification:
Nylay Quist, AFH Complaint Investigator

If you have any questions, please contact me at (206)914-5042.

Sincerely,

Renee Bourque

Renee Bourque, Field Manager

Region 2, Unit I

Residential Care Services



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20311 52nd Ave W, Suite 100, Lynnwood, WA 98036

Statement of Deficiencies	License #: 753134	Compliance Determination # 46553
Plan of Correction	Flower View Adult Family Home	Completion Date
Page 1 of 4	Licensee: Tsigereda Russom Teklu	10/30/2024

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for an unannounced on-site complaint investigation on 09/03/2024 and 09/03/2024 of:

Flower View Adult Family Home
6416 180th St SW
Lynnwood , WA 98037

This document references the following complaint number(s): 143525, 144024

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that investigated the Adult Family Home:

Nylay Quist, AFH Complaint Investigator

From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2 , Unit I
20311 52nd Ave W, Suite 100
Lynnwood, WA 98036

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Renee' Bourque
Residential Care Services

11/05/2024
Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 753134	Compliance Determination # 46553
Plan of Correction	Flower View Adult Family Home	Completion Date
Page 2 of 4	Licensee: Tsigereda Russom Teklu	10/30/2024

Provider (or Representative)  Date 11/7/2024

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to update the Negotiated Care Plan (NCP) for 1 of 6 residents (Residents 1) at least every 12 months. This failure placed Residents 1 at risk for unrecognized and/or unmet care needs.

Finding included...

Resident 1's record showed the AFH admitted Resident 1 on [REDACTED] /2023 with multiple diagnoses that included [REDACTED] and [REDACTED].

Record review of Resident 1's Negotiated Care Plan (NCP) dated 06/16/2023 was the most recent signed and dated as reviewed by Resident 1's Representative and Staff A (Provider). Resident 1's current NCP was 78 days overdue.

In an interview, on 09/03/2024 at 02:35PM, Staff B (Resident Manager) stated that they had looked through all their available records and could not locate a more recent NCP for Resident 1. Staff B stated that Staff A was responsible to update date paperwork for residents. Staff B stated that Staff A was currently out of town, but they will try to reach out to Staff A and communicate the concerns.

In an interview on, 09/18/2024 at 12:37PM, Staff A stated that they had not realized that Resident 1's NCP had expired. Staff A stated that they would reach out to Resident 1's Representative and update Resident 1's NCP.

Attestation Statement

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NOV 14 2024

ALDERWOOD CSO

This document was prepared by Residential Care Services for the Locator website.

Provider (or Representative)

Date

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

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This requirement was not met as evidenced by:

Based on record review and interview, the Adult Family Home (AFH) failed to update the Negotiated Care Plan (NCP) for 1 of 6 residents (Residents 1) at least every 12 months. This failure placed Residents 1 at risk for unrecognized and/or unmet care needs.

Finding included...

Resident 1's record showed the AFH admitted Resident 1 on [REDACTED]/2023 with multiple diagnoses that included [REDACTED]

and [REDACTED].

Record review of Resident 1's Negotiated Care Plan (NCP) dated 06/16/2023 was the most recent signed and dated as reviewed by Resident 1's Representative and Staff A (Provider). Resident 1's current NCP was 78 days overdue.

In an interview, on 09/03/2024 at 02:35PM, Staff B (Resident Manager) stated that they had looked through all their available records and could not locate a more recent NCP for Resident 1. Staff B stated that Staff A was responsible to update date paperwork for residents. Staff B stated that Staff A was currently out of town, but they will try to reach out to Staff A and communicate the concerns.

In an interview on, 09/18/2024 at 12:37PM, Staff A stated that they had not realized that Resident 1's NCP had expired. Staff A stated that they would reach out to Resident 1's Representative and update Resident 1's NCP.

Attestation Statement

Statement of Deficiencies	License #: 753134	Compliance Determination # 46553
Plan of Correction	Flower View Adult Family Home	Completion Date
Page 3 of 4	Licensee: Tsigereda Russom Teklu	10/30/2024

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Flower View Adult Family Home is or will be in compliance with this law and / or regulation on (Date), 12/20/24

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative) OST Date 11/22/24

WAC 388-76-10165 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

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(a) A new DSHS background authorization form is submitted to the department's background check central unit every two years for each individual listed in WAC 388-76-10161 ;

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to have a current Washington state name and date of birth background check for 2 of 4 staff members (Staff B, Resident Manager, and Staff C, Caregiver). This placed 6 of 6 residents (Residents 1, 2, 3, 4, 5, & 6) at risk of being cared for by a staff member with unknown criminal history.

Findings included...

Record review of Staff B's employee file showed Staff B was hired on 08/18/2022. Staff B's record of a Washington state name and date of birth background check sheet was dated 08/18/2022. Staff B's Washington state name and date of birth background check was 16 days overdue.

Record review of Staff C's employee file showed Staff C was hired on 11/25/2017. Staff B's record of a Washington state name and date of birth background check sheet was dated 02/22/2024. Staff B's Washington state name and date of birth background check was 134 days overdue.

In an interview on 09/03/2024 at 2:40PM, Staff B stated that they could not find any updated Washington state name and date of birth background check for themselves or for Staff C in their available record.

In an interview on 09/18/2024 at 12:37PM, Staff A stated that they were not aware that

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Provider (or Representative)

Date

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Findings included...

Record review of Staff B's employee file showed Staff B was hired on 08/18/2022. Staff B's record of a Washington state name and date of birth background check sheet was dated 08/18/2022. Staff B's Washington state name and date of birth background check was 16 days overdue.

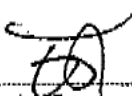
Record review of Staff C's employee file showed Staff C was hired on 11/25/2017. Staff B's record of a Washington state name and date of birth background check sheet was dated 02/22/2024. Staff B's Washington state name and date of birth background check was 134 days overdue.

In an interview on 09/03/2024 at 2:40PM, Staff B stated that they could not find any updated Washington state name and date of birth background check for themselves or for Staff C in their available record.

In an interview on 09/18/2024 at 12:37PM, Staff A stated that they were not aware that

Statement of Deficiencies	License #: 753134	Compliance Determination # 46553
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Page 4 of 4	Licenses: Tsigereda Russom Teklu	10/30/2024

Staff B and Staff C's Washington state name and date of birth background check had expired. Staff B stated that they would ask Staff B and Staff C to get their Washington state name and date of birth background check soon.

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.	
 _____ Provider (or Representative)	<u>11/22/24</u> _____ Date

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Staff B and Staff C's Washington state name and date of birth background check had expired. Staff B stated that they would ask Staff B and Staff C to get their Washington state name and date of birth background check soon.

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In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Provider (or Representative)

Date

Correction for citation: November 2024

FLOWER VIEW AFH

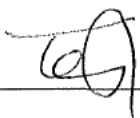
- 1) WAC 388-76-10380 – Negotiated Care Plan

This is corrected. This AFH will ensure that all resident care plans are updated w/any changes and sign by provider and family annually in a timely manner.

- 2) WAC 388-76-10165 – Background Checks

This has been corrected. This AFH will ensure that all staff will have background checks before hire and renewed as required.

This is corrected. This AFH will ensure that all resident care plans are updated w/any changes and sign by provider and family annually in a timely manner.



Provider Signature

11/9/2024
Date

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