



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

May 21, 2019

**CERTIFIED MAIL**

7017 2400 0000 6041 7588

Kisela Quality Care LLC  
Kisela Quality Care LLC  
5913 NE 112th St  
Vancouver, WA 98686

RE: Kisela Quality Care LLC License #753093

Dear Provider:

The Department completed a full inspection of your Adult Family Home on May 17, 2019 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:  
Alixandria Cortez, LTC- MH Community Licensor

**Consultation:**

**WAC 388-76-10530 Resident rights Notice of services. The adult family home must provide each resident notice in writing and in a language the resident understands before admission, and at least once every twenty-four months after admission of the:**

- (1) Services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (2) Charges for those services, items, and activities including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs; and
- (3) Rules of the home's operations.

The disclosure of services for Resident #2 and Resident #5 was not updated every 24 months. Update was completed while on site.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

This document was prepared by Residential Care Services for the Locator website.

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- Inspect the home to determine if you have corrected all deficiencies.

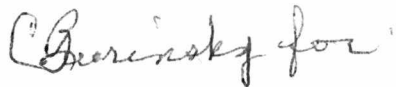
You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

**If You Have Any Questions:**

- Please contact me at (360) 397-9549.

Sincerely,



Karyl Ramsey, Field Manager  
Region 3, Unit E  
Residential Care Services

Enclosure