



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

July 26, 2021

Willow Brook AFH Inc
Willow Brook AFH Inc
615 Summit Ave North
Kent, WA 98030

RE: Willow Brook AFH Inc License #752876

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on July 23, 2021 for the deficiency or deficiencies cited in the report/s dated June 21, 2021 and found no deficiencies.

The Department staff who did the inspection:
Laurie Anderson, LTC Surveyor
Michele Grumke, AFH Licensor

If you have any questions please, contact me at (253) 234-6007.

Sincerely,

Elena Atanasova, Field Manager
Region 2, Unit G
Residential Care Services



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JUL 16 2021

DSHS/ALTSA/RCS

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DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

Statement of Deficiencies	License #: 752876	Completion Date
Plan of Correction	Willow Brook AFH Inc	June 21, 2021
Page 1 of 4	Licensee: Willow Brook AFH Inc	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of: 6/17/2021

Willow Brook AFH Inc
615 Summit Ave North
Kent, WA 98030

The department staff that inspected the adult family home:

Laurie Anderson, LTC Surveyor
Michele Grumke, AFH Licenser

From:

DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032-2388
(253)234-6007

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

06/30/2021

Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

7/10/2021

Date

This document was prepared by Residential Care Services for the Locator website.

JUL 16 2021

DSHS/ALTA/RCS

WAC 388-76-10415 Food services. The adult family home must.

(1) Ensure that the safe food handling training requirements of chapter 388-112A WAC are met; and

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure food handling procedures were followed by one of two staff (Staff E, Caregiver) who prepared lunch for six residents. This failure placed six of six residents (Resident 1, Resident 2, Resident 3, Resident 4, Resident 5 and Resident 6) at risk for food borne illnesses.

Findings included...

Review of Staff E's AFH Orientation dated 07/12/2019 showed the AFH hired Staff E on 07/10/2019. Review of Staff E's Food Safety Training showed it was completed on 08/14/2020.

On 06/17/2021 at 10:54 AM, the Licensor observed Staff E wash their hands, don gloves and used gloved hands to place raw bacon into a glass baking dish. Then with the same gloved hands, Staff E reached into the bread bag to pull out several slices of bread. Prior to Staff E touching the bread, the Licensor intervened to prevent the possibility of any cross contamination between the raw bacon on the gloved hands and the bread. The Licensor reminded Staff E the requirement to change used gloves and wash hands after touching raw meat.

As written in the manual "Food Safety is Everybody's Business" dated May 2013 from the Washington State Department of Health, "cross contamination happens when bacteria from raw foods get onto other foods. Raw meat is the main source of cross contamination. When blood or juice from raw chicken or other meat gets onto a counter, cutting board, utensils, or hands, bacteria can spread to other food. It is important to keep raw meat away from other food. Tips to avoid cross contamination: Wash hands after handling raw meat. Single-use gloves may be used to prepare foods that need to be handled a lot, such as when making sandwiches, slicing vegetables, or arranging food on a platter. Important Rules for Using Gloves: Change gloves between working with raw and ready-to-eat foods."

During an interview on 06/17/2021 at 11:45 AM, Staff A (Provider) stated that they routinely do staff re-training on all aspects of the caregivers' duties. Staff A stated that they had just completed the re-training on food safety and food handling on 06/16/2021. Staff A stated that they did not know why Staff E failed to follow the proper food handling procedure for the meal preparation completed during the inspection. Staff A stated that they needed to develop a new training strategy to make sure all caregivers would follow the proper process when fixing meals.

Statement of Deficiencies

License #: 752876

Completion Date

Plan of Correction

Willow Brook AFH Inc

JUL 16 2021

June 21, 2021

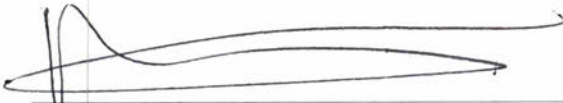
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Licensee: Willow Brook AFH Inc

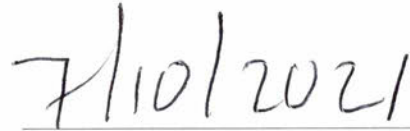
DSHS/ALTA/RCS

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Willow Brook AFH Inc is or will be in compliance with this law and / or regulation on (Date) 7/15/2021. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.



Provider (or Representative)



Date

WAC 388-76-10485 Medication storage. The adult family home must ensure all prescribed and over-the-counter medications are stored:

(1) In locked storage;

This requirement was not met as evidenced by:

Based on observation and interview, the Adult Family Home (AFH) failed to ensure staff locked one of one medication storage closet at all times when not in use. This failure placed five of five ambulatory residents (Resident 1, Resident 2, Resident 4, Resident 5 and Resident 6) at risk of harm or injury had they accessed the medication and used it improperly.

Findings included...

During the License inspection on 06/17/2021 from 8:58 AM-2:24 PM, the Licensor observed Resident 1, Resident 2, Resident 4, Resident 5 and Resident 6 independently ambulate throughout the AFH.

During the environmental tour on 06/17/2021 at 10:00 AM, the Licensor observed the medication storage closet, located in the hallway near or in close proximity to all resident rooms, was closed but not locked when the Licensor turned the door knob. Staff B (Caregiver) observed the Licensor open the unlocked door. Staff B stated that the door was usually locked.

During the License inspection on 6/17/2021 at 1:30 PM, the Licensor walked past the medication storage closet in the hallway that was closed, with no staff guarding the door, and observed the keys were hanging in the door knob. The Licensor showed Staff B the keys in the door knob. Staff B stated that they had left the keys in the door knob for just a brief moment to assist Resident 3 with their medication.

During an interview on 06/17/2021 at 2:00 PM, Staff A (Provider) stated that all caregivers were trained to keep the medication closet locked at all times. Staff A stated that they did not know why the medication storage closet was unlocked. Staff A also stated that the caregivers were trained to not leave the keys hanging in the door. Staff A was unable to explain why these errors occurred.

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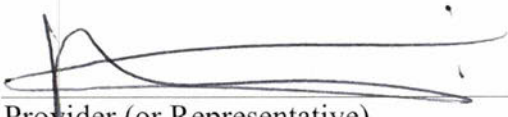
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Licensee: Willow Brook AFH Inc

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Provider (or Representative)

7/10/2021

Date

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