



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
PO Box 45819, Olympia, WA 98504

March 13, 2020

CERTIFIED MAIL

7018 0680 0000 3183 9677

Ma Victoria B Papa
Ma Victoria Papa Adult Family Home
6713 Husky Way SE
Olympia, WA 98503

RE: Ma Victoria Papa Adult Family Home License #752866

Dear Provider:

The Department completed a full inspection of your Adult Family Home on March 13, 2020 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Rathana Duong, AFH Licenser

Consultation:

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:

- (7) If needed, a plan to:
- (b) Reduce tension, agitation and problem behaviors;

The Negotiated Care Plans for Resident #3 and Resident #4 did not include all challenging behaviors included in their assessments. Both NCPs for Resident #3 and Resident #4 were updated 03/12/2020.

WAC 388-76-10375 Negotiated care plan Signatures Required. The adult family home must ensure that the negotiated care plan is agreed to and signed and dated by the:

- (1) Resident; and

Resident #4's Negotiated Care Plan dated 10/01/2019 was not signed by the guardian until 03/12/2020.

WAC 388-76-10530 Resident rights Notice of services. The adult family home must provide each resident notice in writing and in a language the resident understands before admission, and at least once every twenty-four months after

admission of the:

- (1) Services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (2) Charges for those services, items, and activities including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs; and
- (3) Rules of the home's operations.

Resident #4's notice of services/admission agreement was due 09/2019, but was not reviewed and signed by the guardian until 03/12/2020.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (360) 664-8421.

Sincerely,



Chris Cornell, Field Manager
Region 3, Unit D
Residential Care Services

Enclosure