



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
316 W Boone Ave Ste 170, Spokane, WA 99201

February 6, 2020
CERTIFIED MAIL
Standard Post

Lakeview Home Care Inc
Lakeview Home Care Inc
2927 W Lakeside Dr
Moses Lake, WA 98837

RE: Lakeview Home Care Inc License #752838

Dear Provider:

The Department completed a full inspection of your Adult Family Home on February 3, 2020 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Jo Whitney, AFH Licenser

Consultation:

WAC 388-76-10146 Qualifications Training and home care aide certification.

(3) All persons listed in subsection (2) of this section, must obtain the home-care aide certification if required by this section or chapters 246-980 or 388-112A WAC.

(a) Until March 1, 2016, a provisional home-care aide certification may be issued by the department of health to a long-term care worker who is limited English proficient.

WAC 246-980-030 Can a nonexempt long-term care worker work before obtaining certification as a home care aide?

(2) The long-term care worker may not work for more than two hundred calendar days from their date of hire without obtaining certification.

On 01/23/20, Staff C's employee file contained a certificate of completion from a certified nursing assistant training dated 04/23/19. A facility orientation checklist showed a hire date of 06/25/19. Staff C did not complete the certification process within 200 days of hire. Staff C worked with direct supervision approximately four days a week.

WAC 388-76-10198 Adult family home Personnel records. The adult family home must keep documents related to staff in a place readily accessible to authorized department staff. These documents must be available during the staff's employment, and for at least two years following employment. The documents must include but are not limited to:

(4) Criminal history disclosure and background check results as required.

On 01/23/20, the home did not have former Staff G's background results in the home for review. The Entity Representative/Provider stated that the employee must have removed it with his credentials when he left employment.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (509) 323-7321.

Sincerely,



Carmen Church, Field Manager
Region 1, Unit E
Residential Care Services

Enclosure

Informal Dispute Resolution [70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after you receive this letter.

You **must** use an **IDR Request Form** for each citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home Pilot page at:

<https://www.dshs.wa.gov/altsa/informal-dispute-resolution-adult-family-home-pilot-project>

All documents supporting your dispute must be included with the corresponding form. **The IDR will not consider any documents submitted after the 10 working day deadline.**

Send your request to: Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

You may also scan and/or e-mail materials within 10 working days to
rcsidr@dshs.wa.gov