



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

November 13, 2019

APRIL MARYSSE P VILLANUEVA  
LOVING HAVEN ADULT FAMILY HOME  
20003 4TH PL S  
DES MOINES, WA 98198

RE: LOVING HAVEN ADULT FAMILY HOME License #752804

Dear Provider:

On November 12, 2019 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated August 12, 2019.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:  
Adelle Walker, Licensors

If you have any questions please, contact me at (253) 234-6033.

Sincerely,

Dahl Kim, Field Manager  
Region 2, Unit E  
Residential Care Services



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RECEIVED  
 SEP 03 2019  
 DSHS/AL TSA/RCS

Statement of Deficiencies	License #: 752804	Completion Date
Plan of Correction	LOVING HAVEN ADULT FAMILY HOME	August 12, 2019
Page 1 of 2	Licensee: APRIL MARYSSE VILLANUEVA	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:  
 8/6/2019

LOVING HAVEN ADULT FAMILY HOME  
 20003 4TH PL S  
 DES MOINES, WA 98198

The department staff that inspected the adult family home:  
 Adelle Walker, BHS, Licensor


From:  
 DSHS, Aging and Long-Term Support Administration  
 Residential Care Services, Region 2, Unit E  
 20425 72nd Avenue S, Suite 400  
 Kent, WA 98032-2388  
 (253)234-6033

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

  
 Residential Care Services

8/21/19  
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

  
 Provider (or Representative)

8/29/2019  
 Date

This document was prepared by Residential Care Services for the Locator website.

RECEIVED  
SEP 03 2019  
DHS/ALTS/RC

**WAC 388-76-10540 Resident rights Disclosure of fees and charges Notice requirements Deposits.**

(1) The adult family home must complete the department's disclosure of charges form and provide a copy to each resident admitted to the home.

**This requirement was not met as evidenced by:**

Based on record reviews and interviews, the adult family home (AFH) failed to show the home provided one of five residents (Resident#6) the department's disclosure of charges form that had been completed by the home. This failure may have resulted in the resident being unaware of services, and costs associated with the care they received from the home.

**Findings include:**

At 11:18 AM on 08/06/19, review of Resident #6's records showed the AFH admitted Resident#6 on [REDACTED]/16.

At 11:30 AM on 08/06/19, Staff #A, Provider stated that they were unaware the Resident #6s' file did not contain the department's disclosure of charges form.

**Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, LOVING HAVEN ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 8/29/2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

*Aprilla*

\_\_\_\_\_  
Provider (or Representative)

8/29/2019

\_\_\_\_\_  
Date

This document was prepared by Residential Care Services for the Locator website.