



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
316 W Boone Ave., Suite 170, Spokane, WA 99201

June 11, 2019

**CERTIFIED MAIL**

7019 0140 0000 6763 6574

Graceland AFH LLC  
Graceland AFH LLC  
505 NW Darrow St  
Pullman, WA 99163

RE: Graceland AFH LLC License #752796

Dear Provider:

The Department completed a full inspection of your Adult Family Home on June 6, 2019 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:  
Brooke Reese, Complaint Investigator

**Consultation:**

**WAC 388-76-10192 Liability insurance required Commercial general liability insurance or business liability insurance coverage. The adult family home must have commercial general liability insurance or business liability insurance that includes:**

- (1) Coverage for the acts and omissions of any employee and volunteer;
- (2) Coverage for bodily injury, property damage, and contractual liability;
- (3) Coverage for premises, operations, independent contractors, products-completed operations, personal injury, advertising injury, and liability assumed under an insured contract; and
- (4) Minimum limits of:
  - (a) Each occurrence at five hundred thousand dollars; and
  - (b) General aggregate at one million dollars.

The home failed to ensure no lapse in insurance coverage occurred. Review of the home's insurance policies showed the home was uninsured for approximately six weeks before they obtained a new policy. During an interview with the Provider, he stated that he found a new company to cover the home.

**You Must:**

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

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You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

**If You Have Any Questions:**

- Please contact me at (509) 323-7324.

Sincerely,

A handwritten signature in cursive script, appearing to read 'S. Bergeron', with a long horizontal flourish extending to the right.

Susan Bergeron, Field Manager  
Region 1, Unit B  
Residential Care Services

Enclosure