



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Disability Services
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

August 13, 2019

CERTIFIED MAIL #7018 0360 0000 1579 3826

Annaliese Krzyzanek-Provider
Careing Hands Adult Family Home
8610 W Bruneau Ave
Kennewick, WA 99336

IDR RESULTS

AFH License #752706

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process on July 24, 2019. This letter is a follow-up to my phone call earlier today about the results of the IDR. During the IDR, I addressed citations issued in the Statement of Deficiencies (SOD) report dated May 10, 2019. As we discussed during the IDR, I considered the following information:

- All written materials presented by the adult family home;
- All oral statements and explanations offered by the adult family home;
- Records gathered by the Residential Care Services (RCS) regional staff.

In addition, I questioned RCS regional staff to clarify facts and issues raised during the IDR.

After careful review and consideration, I decided not to make changes to the SOD report, dated May 10, 2019.

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within five calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
 - For each disputed deficiency, indicate the date you have or will have corrected each one.
 - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
 - Mail the “Plan/Attestation Statement” with original signatures to:

Chana White, Field Manager
Residential Care Services
Region 1, Unit C
3611 River Road – Suite 200
Yakima, WA 98902

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Program Manager
Residential Care Services

cc: Field Operations Office Chief, RCS
Region Administrator, Region 1
Field Manager, Region 1/Unit C
Statewide Long Term Care Ombudsman
Regional Long Term Care Ombudsman
Central File
Field File
IDR File