



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
**Aging and Long-Term Support Administration**  
PO Box 45600, Olympia, WA 98504-5600

October 30, 2018

Renee Dallas-General Manager  
From The Heart AFH Inc  
4407 Segovia Dr.  
Pasco, WA 99301

**IDR SCHEDULING LETTER**

License #752695

Dear Provider:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD), dated October 3, 2018.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date** December 4, 2018 at 1:30 p.m.
- **Type of Review** Phone

The IDR Program Manager will be calling you AT **509-542-1733**.

You indicated you are disputing the following citation(s):

WAC 388-76-10198 and WAC 76-10400

You indicated the following individuals will participate and represent your facility in the IDR process:

Renee Dallas-General Manager, Candy Sinder-RN and Jena Masterson-Resident Manager

If you would like to provide additional documents prior to the IDR specifically related to the citations you are disputing, please fax the documents at least one week prior to your scheduled date to: Attn: Rhonda Schultz at (360) 725-3225. You may also email them to [RCSIDR@dshs.wa.gov](mailto:RCSIDR@dshs.wa.gov) or mail them to:

IDR Program Manager  
Residential Care Services, AL TSA  
PO Box 45600  
Olympia, Washington 98504-5600

If you have any questions, please contact Rhonda Schultz at (360) 725-2482 or Mike Tornquist at (360) 725-2383.

Sincerely,

Rhonda Schultz for  
Mike Tornquist  
IDR Program Manager  
Residential Care Services

Enclosure

cc: Field Manager, Region 1 Unit C  
Regional Long Term Care Ombuds  
State Long Term Care Ombuds  
Field Files  
Central Files  
IDR File