



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

December 24, 2018

CERTIFIED MAIL #7015 3010 0002 3165 4064

Renee Dallas
From the Heart AFH Inc
4407 Segovia Dr
Pasco, WA 99301

IDR RESULTS

AFH License #752695

Dear Ms. Dallas:

Thank you for participating in the Informal Dispute Resolution (IDR) process on December 4, 2018. This letter is a follow up to my telephone call earlier today about the results of the IDR. The IDR addressed citations identified in the Statement of Deficiencies (SOD) dated October 3, 2018. As we discussed during the IDR, I considered the following information:

- All written materials presented by the adult family home;
- All oral statements and explanations offered by the adult family home;
- Records gathered by the RCS regional staff.

After careful review and consideration, I have decided to make the following changes to the SOD dated October 3, 2018:

WAC 388-76-10400 – Deleted

Next Steps:

- Review the attached amended cover letter and SOD reflecting the changes noted.
- Follow the instructions according to the cover letter to the SOD.

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Program Manager
Residential Care Services

cc: Regional Administrator, Region 1
Field Manager, Region 1, Unit C
Statewide/Regional Long Term Care Ombuds
Central File
IDR File