



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

March 28, 2019

CERTIFIED MAIL

9489 0090 0027 6064 4508 70

A&E Home Care, LLC
A&E Home Care, LLC
11000 1st Ave SE
Everett, WA 98208

RE: A&E Home Care, LLC License #752668

Dear Provider:

The Department completed a full inspection of your Adult Family Home on March 27, 2019 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Katherine Webb, Complaint Investigator

Consultation:

WAC 388-76-10375 Negotiated care plan Signatures Required. The adult family home must ensure that the negotiated care plan is agreed to and signed and dated by the:

- (1) Resident; and
- (2) Adult family home.

The updated negotiated care plans (NCP) for 3 of 6 residents (Resident 1, Resident 2 and Resident 6) were not signed by the adult family home (AFH), resident or representative. The Provider said she was not aware the new NCPs needed to be signed. The Provider immediately contacted the representatives and obtained the required signatures on 3/20/19. Evidence of the signed pages was received on 3/27/19.

WAC 388-76-10585 Resident rights Examination of inspection results.

- (1) The adult family home must place the following documents in a visible location in a common use area where they can be examined by residents, resident representatives, the department and anyone interested without having to ask for them.
 - (a) A copy of the most recent inspection report and related cover letter; and

The most recent full inspection report and related cover letter was not in a visible location in a common use area. The Provider said she thought she wasn't supposed to

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include it in the notebook with other reports, as the identifier document said that paper was confidential. The Provider immediately put that inspection report in the publicly accessible notebook.

WAC 388-76-10805 Automatic smoke detectors. The adult family home must ensure approved automatic smoke detectors are:

(3) Kept in working condition at all times.

During the tour of the home, the smoke detector in Resident 3's room (Bedroom ■) did not work. The Provider said the battery had just been changed. The Provider changed the battery again and it worked. She also called the owner and he immediately installed a new smoke detector.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

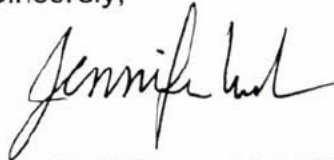
You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (360) 651-6872.

Sincerely,



Jennifer Witman, Field Manager
Region 2, Unit B
Residential Care Services

Enclosure