



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

September 12, 2019

Nov Adult Family Homes LLC
NOV ADULT FAMILY HOMES LLC
3021 68th Ave SE
Mercer Island, WA 98040

RE: NOV ADULT FAMILY HOMES LLC License #752660

Dear Provider:

On September 11, 2019 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated July 11, 2019.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Sonia Coleman, Licensor

If you have any questions please, contact me at (253) 234-6033⁰⁷.

Sincerely,

Signed for Elena Atangova, PM
Dahl Kim, Field Manager
Region 2, Unit E
Residential Care Services



STATE OF WASHINGTON
 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
 AGING AND LONG-TERM SUPPORT ADMINISTRATION
 20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

RECEIVED
 JUL 30 2019
 DSHS/AL TSA/RCS

Statement of Deficiencies	License #: 752660	Completion Date
Plan of Correction	NOV ADULT FAMILY HOMES LLC	July 11, 2019
Page 1 of 2	Licensee: Nov Adult Family Homes LLC	AMENDED

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 6/13/2019

NOV ADULT FAMILY HOMES LLC
 9204 SE 42ND STREET
 MERCER ISLAND, WA 98040

The department staff that inspected the adult family home:
 Sonia Coleman, RN, MN, Licensor


From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit E
 20425 72nd Avenue S, Suite 400
 Kent, WA 98032-2388
 (253)234-6033

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


 Residential Care Services


 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.


 Provider (or Representative)


 Date

This document was prepared by Residential Care Services for the Locator website.

WAC 388-76-10650 Medical devices.

DSHS/ALTA/RCS

- (2) Before a medical device with a known safety risk is used by a resident, the home must:
- (c) Ensure the resident's negotiated care plan includes how the resident will use the medical device; and

This requirement was not met as evidenced by:

Based on observation, interview and record review, the adult family home failed to include in one of one resident (#6) negotiated care plan (NCP) how the resident used [redacted] (medical device). This failure placed the resident at risk for injuries. Findings included...

During the tour of Resident #6's bedroom (A) at 9:00 AM on 06/13/19, both half [redacted] were raised up on the resident's bed.

At 9:03 AM on 06/13/19, the department staff asked Resident #6 how she used the [redacted]. The resident stated that the [redacted] were good to hold on to.

Review of Resident #6's revised NCP dated 03/15/19 showed that the resident needed assistance with bed mobility and transfers, got up on herself at times, used a walker and was at risk for falls. The NCP showed that caregivers were to provide standby assistance and observation when the resident ambulated, assist her with transfers, reminder to use the call bell, and keep pathways free from obstacles.

The NCP did not include the use of the [redacted] their purpose, when they were used and how the resident monitored the resident any injuries.

In interview in the exit interview at 2:30 PM on 06/13/17, Staff F (caregiver) stated, "I think we thought the assessment was enough." Staff F stated that the nurse delegator revised the [redacted] assessment on 05/2019.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, NOV ADULT FAMILY HOMES LLC is or will be in compliance with this law and / or regulation on (Date) 8/14/19. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

[Handwritten Signature]

Provider (or Representative)

7/26/19

Date

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

AMENDED
July 16, 2019
CERTIFIED MAIL

9489 0090 0027 6077 9341 14

Nov Adult Family Homes LLC
NOV ADULT FAMILY HOMES LLC
3021 68th Ave SE
Mercer Island, WA 98040

RE: NOV ADULT FAMILY HOMES LLC License #752660

Dear Provider:

The Department completed a full inspection of your Adult Family Home on July 11, 2019 and found that your home does not meet the adult family home licensing requirements.

The Department:

- Found a deficiency or deficiencies which resulted or may result in harm to residents; and
- Wrote the enclosed report; and
- May take enforcement action based on any deficiency listed on the enclosed report.

You Must:

- Within 10 calendar days after you receive this letter, provide a written plan on the enclosed report, according to the attached "Plan":
 - Begin the process of correcting the deficiency or deficiencies immediately; and
 - Complete correction within 45 days, or sooner if directed by the Department; and
 - Sign and date the first page of the enclosed report; and
 - Return the first page with your plan; and
 - Have your plan approved by the Department.

Consultation:

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-76-10198 Adult family home Personnel records. The adult family home must keep documents related to staff in a place readily accessible to authorized department staff. These documents must be available during the staff's employment, and for at least two years following employment. The documents must include but are not limited to:

(2) Staff orientation and training records pertinent to duties, including, but not limited to:
(a) Training required by chapter 388-112 WAC, including as appropriate for each staff person, orientation, basic training or modified basic training, specialty training, nurse delegation core training, and continuing education;

The adult family home failed to keep a former staff (G [caregiver]) employee records in a place readily available when the department staff requested to review the records. Staff G's final fingerprint dated 02/11/16 was the only employee record received by fax on 06/14/19.

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:

- (1) A list of the care and services to be provided;
- (2) Identification of who will provide the care and services;
- (3) When and how the care and services will be provided;

The adult family home failed to include monitoring for the use of a bed alarm, nurse delegation duties, and the use of hearing aids in Resident #6's negotiated care plan.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies not listed on the enclosed report.

The Department:

- Expects all deficiencies to be corrected within the timeframe accepted by the department; and
- May inspect the home to determine if you have corrected all deficiencies.

You May:

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.
- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

Nov Adult Family Homes LLC
NOV ADULT FAMILY HOMES LLC License #752660
July 16, 2019
Page 3

If You Have Any Questions:

- Please contact me at (253) 234-6033.

Sincerely,



Dahl Kim, Field Manager
Region 2, Unit E
Residential Care Services

Enclosure