



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
316 W Boone Ave Ste 170, Spokane, WA 99201

June 8, 2021

CERTIFIED MAIL

7020 3160 0000 7633 7968

Riverview Residential Home and Care LLC
Riverview Residential Home and Care LLC
1842 Golfview Dr
Clarkston, WA 99403

RE: Riverview Residential Home and Care LLC License #752612

Dear Provider:

The Department completed a full inspection of your Adult Family Home on June 7, 2021 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Emily Crook, Long Term Care Surveyor/AFH
Paula Wyatt, NCI/Community Complaint Investigator

Consultation:

WAC 388-76-10220 Incident log. The adult family home must keep a log of:

(3) Any injury to a resident.

The adult family home failed to ensure the incident log was updated for one of one resident (Resident 1). During an interview on 06/03/2021 at 3:49 PM the Provider stated they were aware of the injury but had forgotten to log it in the incident log.

WAC 388-76-10522 Resident rights Notice Policy on accepting medicaid as a payment source. The adult family home must fully disclose the home's policy on accepting medicaid payments. The policy must:

- (1) Clearly state the circumstances under which the adult family home provides care for medicaid eligible residents and for residents who become eligible for medicaid after admission;
- (2) Be provided both orally and in writing in a language that the resident understands;
- (3) Be provided to prospective residents, before they are admitted to the home;
- (4) Be provided to any current residents who were admitted before this requirement took effect or who did not receive copies prior to admission;
- (5) Be written on a page that is separate from other documents and be written in a type font that is at least fourteen point; and
- (6) Be signed and dated by the resident and be kept in the resident record after

signature.

The provider failed to ensure a resident (#1) received the home's written Medicaid disclosure policy as required. Review of the home's policy did not list restrictions/limits on acceptance of Medicaid as a payment source, and the provider began correcting the deficiency by the inspection exit date.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (509) 323-7321.

Sincerely,



Carmen Church, Field Manager
Region 1, Unit E
Residential Care Services

Enclosure