



**Residential Care Services  
Investigation Summary Report**

**Provider/Facility:** AAA Plus Adult Family Home (807061) **Intake ID(s):** 3195264

**License/Cert. #:** AF752546

**Investigator:** Beckel, Amy

**Region/Unit:** RCS Region 3/Unit E

**Investigation Date(s):** 03/15/2016 through  
03/17/2016

**Complainant Contact Date(s):** 02/29/2016, 03/17/2016

**Allegations:**

1. There was no privacy in the home, and the provider went through Named Resident's (NR's) drawers and entered the room without knocking.
2. The provider yelled at his family members and at residents.
3. NR slipped on a ramp outside the home and broke her [REDACTED]

**Investigation Methods:**

**Sample:** 3 current residents, 2 former residents (closed records).

**Observations:** general environment, interior and exterior; resident rooms, bathrooms, common areas; safety and upkeep of environment and fixtures; staff-resident interactions

**Interviews:** residents; staff; others not associated with the facility

**Record Reviews:** resident records, including assessments, care plans, and progress notes; facility records, including investigative reports and incident logs



**Residential Care Services  
Investigation Summary Report**

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**Allegation Summary:**

1. The provider was observed to knock on residents' doors and to wait for a response before entering. Interviewable residents said the provider and staff did usually knock and provide privacy. One resident stated the provider had removed some belongings while she was in the room. Facility documentation showed the belongings contained insects that needed to be removed.
2. No yelling was observed or reported by current residents. The provider said he was hard of hearing in one ear and sometimes spoke in a louder voice because of that, but did not yell. The provider's spouse denied being yelled at.
3. NR had gone out for a walk and had fallen. Facility documentation of the incident reported NR at first refused emergency transport, but later went to the hospital where a [REDACTED] was diagnosed. The exterior ramp and surroundings were in good condition. At the time of the incident the weather was cold and potentially icy, but the provider and residents stated the ramp and the driveway had been salted and were kept free of ice.

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**Unalleged Violation(s):**       **Yes**                       **No**

Additional deficiency not related to the original complaint was identified.

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**Conclusion:**       **Failed Provider Practice Identified**                       **Failed Provider Practice Not Identified**

Additional deficiency not related to the original complaint was identified.

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**Action:**               **Citation(s) Written**                       **No Citation Written**

See Statement of Deficiencies dated 03/17/2016.

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**RCPA Action:**       **Recommend Finding**                       **Recommend Close Investigation**



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

April 7, 2016

Daniel Suci  
AAA Plus Adult Family Home  
9012 NE 115th Ave  
Vancouver, WA 98662

RE: AAA Plus Adult Family Home License #752546

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on April 7, 2016 for the deficiency or deficiencies cited in the report/s dated March 17, 2016 and found no deficiencies.

The Department staff who did the inspection:  
Amy Beckel, Licensors

If you have any questions please, contact me at (360) 397-9549.

Sincerely,

Karyl Ramsey, Field Manager  
Region 3, Unit E  
Residential Care Services

02/24/16  
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STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

Statement of Deficiencies	License #: 752546	Completion Date
Plan of Correction	AAA Plus Adult Family Home	March 17, 2016
Page 1 of 3	Licensee: Daniel Suciu	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site complaint investigation of: 3/15/2016

AAA Plus Adult Family Home  
9012 NE 115th Ave  
Vancouver, WA 98662

This document references the following complaint number: 3195264

The department staff that inspected and investigated the adult family home:

Amy Beckel, RN, BSN, Licensor

From:

DSHS, Aging and Long-Term Support Administration  
Residential Care Services, Region 3, Unit E  
800 NE 136th Avenue, Suite#220  
Vancouver, WA 98684  
(360)397-9549

**RECEIVED**  
APR 4 - 2016  
DSHS/ADSA/RCS

As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

*C. Burinsky for Hargl Ramsey*  
Residential Care Services

02/22/2016  
Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

*[Signature]*  
Provider (or Representative)

03/29/2016  
Date

4/5/16  
AB

04/29/16

**WAC 388-76-10750 Safety and maintenance. The adult family home must:**

- (1) Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, homelike environment that is free of hazards;
- (3) Provide clean, functioning, safe, adequate household items and furnishings to meet the needs of each resident;

**This requirement was not met as evidenced by:**

Based on observation, interview, and record review, the adult family home failed to maintain the home's fixtures in a safe and comfortable fashion for one of five sampled residents (Former Resident #4), when the resident's toilet seat broke and was not replaced for a month. This failure caused the resident distress and placed the resident at risk for diminished quality of life.

**Findings include:**

Observation, interview, and record review took place 03/15/2016 unless otherwise noted.

During a tour of the home, a toilet in the residents' common shower/toilet room was observed to have no seat. The provider said the seat had broken the night before and he had planned to fix it 03/15/2016.

Resident #3, who was not interviewable, did not have a bathroom in his own room. The provider said Resident #3 was using the bathroom in a vacant resident room until the toilet seat could be fixed.

Resident #2 said the toilet seat was broken for "maybe a few days" but she was not sure, and had her own bathroom to use.

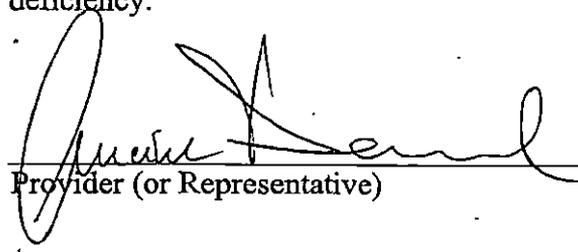
During an interview 03/17/2016, Former Resident #4 stated the toilet seat in her room had broken and the provider did not fix the seat for a month, until the resident's responsible party became involved. The resident stated she had to sit on the porcelain part of the toilet and it made her feel "icky."

According to Former Resident #4's responsible party, interviewed on 03/17/2016, the provider had stated the toilet seat was broken so he had removed it. The provider told the responsible party Former Resident #4 had never asked for the seat to be repaired.

On 03/15/2016 the provider said he thought the seat was broken and missing for only two nights but he thought Former Resident #4 was able to use the fixture better without the seat.

**Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, AAA Plus Adult Family Home is or will be in compliance with this law and / or regulation on (Date) 3/16/2016. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

  
\_\_\_\_\_  
Provider (or Representative)

03/29/2016  
\_\_\_\_\_  
Date

AB  
4/5/16