



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
3906-172nd St NE, Suite #100, Arlington, WA 98223

November 23, 2015

A BETTER HOMECARE LLC  
A BETTER HOMECARE LLC  
8519 Maple Lane  
Edmonds, WA 98026

RE: A BETTER HOMECARE LLC License #752510

Dear Provider:

On November 19, 2015 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated October 20, 2015.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:  
Patricia Johnson, Licensor

If you have any questions please, contact me at (360) 651-6872.

Sincerely,

Kay Randall, Field Manager  
Region 2, Unit G  
Residential Care Services



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Statement of Deficiencies	License #: 752510	Completion Date
Plan of Correction	A BETTER HOMECARE LLC	October 20, 2015
Page 1 of 3	Licensee: A BETTER HOMECARE	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of: 9/25/2015

A BETTER HOMECARE LLC  
 8519 Maple Lane  
 Edmonds, WA 98026

The department staff that inspected the adult family home:  
 Patricia Johnson, BA, Licensor

From:  
 DSHS, Aging and Long-Term Support Administration  
 Residential Care Services, Region 2, Unit G  
 3906-172nd St NE, Suite #100  
 Arlington, WA 98223  
 (360)651-6872

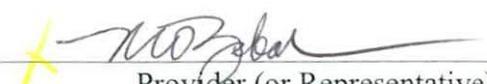
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As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

  
 Residential Care Services

10/27/15  
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

  
 Provider (or Representative)

11/06/15  
 Date

**WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:**

- (1) A list of the care and services to be provided;
- (2) Identification of who will provide the care and services;
- (3) When and how the care and services will be provided;
- (4) How medications will be managed, including how the resident will get their medications when the resident is not in the home;
- (5) The resident's activities preferences and how the preferences will be met;
- (6) Other preferences and choices about issues important to the resident, including, but not limited to:
  - (a) Food;
  - (b) Daily routine;
  - (c) Grooming; and
  - (d) How the home will accommodate the preferences and choices.
- (7) If needed, a plan to:
  - (a) Follow in case of a foreseeable crisis due to a resident's assessed needs;
  - (b) Reduce tension, agitation and problem behaviors;
  - (c) Respond to resident's special needs, including, but not limited to medical devices and related safety plans;
  - (d) Respond to a resident's refusal of care or treatment, including when the resident's physician or practitioner should be notified of the refusal;
- (8) Identification of any communication barriers the resident may have and how the home will use behaviors and nonverbal gestures to communicate with the resident;
- (9) A statement of the ability for resident to be left unattended for a specific length of time; and
- (10) A hospice care plan if the resident is receiving services for hospice care delivered by a licensed hospice agency.

**WAC 388-76-10360 Negotiated care plan Timing of development Required. The adult family home must ensure the negotiated care plan is developed and completed within thirty days of the resident's admission.**

**This requirement was not met as evidenced by:**

Based on interview and record review, the provider failed to have a system in place to ensure the negotiated care plan included all necessary information, caregiver directives and was fully developed and implemented within 30 days of admission to the home.

Findings include:

Resident 2 was admitted to the home on [REDACTED] 2015 with diagnoses that included [REDACTED] with [REDACTED]. Resident 2 was also on Hospice services.

Record review on 9/25/2015 revealed no evidence that a negotiated care plan had been fully developed and implemented for Resident 2 that addressed this resident's agitation and behaviors. A preliminary care plan was in the resident record dated the same day as admit, [REDACTED] 2015, but it had not be expanded on or developed and negotiated with the resident or their representative.

When interviewed on 9/25/2015, the provider said Resident 2's behavior fluctuated . The provider said she had attempted to manage the behaviors and develop a care plan, but it takes the new medication 30 days to stabilize in the resident's system. Resident 2 had just started taking the full dose on 9/05/2015. The provider said she was waiting to see how the medication affected Resident 2's behavior before completing the negotiated care plan.

**Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, A BETTER HOMECARE LLC is or will be in compliance with this law and / or regulation on (Date) 11/11/15 . In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

  
Provider (or Representative)

X 11/06/15  
Date