



**Residential Care Services
Investigation Summary Report**

Provider/Facility: Henderson's Adult Family Home (725780) **Intake ID(s):** 3203729
License/Cert. #: AF752346
Investigator: Swanstrom, Shawn **Region/Unit:** RCS Region 3/Unit E **Investigation Date(s):** 04/19/2016 through 04/19/2016
Complainant Contact Date(s):

Allegations:

1 - The provider did not pay the annual licensing fee.

Investigation Methods:

Sample: 2 residents

Observations: General environment, general appearance of residents, resident's room, staff to resident interactions, food supply, utilities; water, electricity, television and sewer.

Interviews: Sampled residents and the provider.

Record Reviews: Facility records.

Allegation Summary:

1 - The provider and sampled resident reported the home has utilities, food, and supplies. FMS renewal invoice history shows the annual licensing fee was due by 12/15/2015. As of 4/19/2016 the licensing fees had not been paid.

Unalleged Violation(s): **Yes** **No**

Conclusion / Action: **Failed Provider Practice Identified / Citation(s) Written** **Failed Provider Practice Not Identified / No Citation Written**

Failed provider practice identified. WAC 388-76-10025 Annual licensing fee was cited. Please refer to the Statement of Deficiencies dated 4/19/2016.

04/28/16
Ombud
05/24/16
SS

From: DSHS/RCS



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

Statement of Deficiencies	License #: 752346	Completion Date
Plan of Correction	Henderson's Adult Family Home	April 19, 2016
Page 1 of 2	Licensee: Henderson's Adult Family	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site complaint investigation of: 4/19/2016

Henderson's Adult Family Home
122 Vista Dr
Woodland, WA 98674

This document references the following complaint number: 3203729

The department staff that inspected and investigated the adult family home:
Shawn Swanstrom, RN, BSN, Licensor

From:

DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 3, Unit E
800 NE 136th Avenue, Suite#220
Vancouver, WA 98684
(360)397-9549

RECEIVED
MAY 24 2016
DSHS/ADSA/RCS

As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Kimberly Stenow
Residential Care Services

04/27/2016
Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Kimberly Stenow
Provider (or Representative)

5-24-16
Date

06/02/16

Statement of Deficiencies	License #: 752346	Completion Date
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Page 2 of 2	Licensee: Henderson's Adult Family	

WAC 388-76-10025 License annual fee.

- (2) Each year, the home's annual license fee is due during the same month in which the home was initially licensed. For example, if the home was licensed in June, 2010, then the annual licensing fee will be due in June of each year.
- (3) The home must ensure that the department receives the annual license fee when it is due.

This requirement was not met as evidenced by:

Based on interview and facility record review the adult family home failed to ensure the annual licensing fee was paid to the Department by the required payment date. This deficient practice places five of five current Residents (Resident # 1 - 5) at risk for displacement from the home by not paying the licensing fee.

Findings include:

On 3/30/2016 the Residential Care Services Consumer Services Office reported the adult family homes annual licensing fees due by 12/15/2015 had not been paid.

A tour revealed the home had electricity, phone service, television, and sewer service. The refrigerator, freezer, and pantry were supplied with food. The Provider and Resident # 1 reported the home had not been without utilities, and food and supplies were available.

The providers stated she would pay the annual fee. This is a repeat citation from 7/8/2015.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Henderson's Adult Family Home is or will be in compliance with this law and / or regulation on (Date) 5-13-16. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Kimberly Skensm
Provider (or Representative)

5-24-16
Date



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

May 31, 2016

Henderson's Adult Family Home
Henderson's Adult Family Home
PO Box 541
Woodland, WA 98674

RE: Henderson's Adult Family Home License #752346

Dear Provider:

On May 26, 2016 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated April 19, 2016.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Shawn Swanstrom, Licensor

If you have any questions please, contact me at (360) 397-9549.

Sincerely,

Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services