



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032-2388

March 23, 2016

LAKIEW W ADNEW
SOUND VIEW SENIOR CARE
22634 10TH AVE
DES MOINES, WA 98198

RE: SOUND VIEW SENIOR CARE License #752344

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on March 22, 2016 for the deficiency or deficiencies cited in the report/s dated February 16, 2016 and found no deficiencies.

The Department staff who did the inspection:
Jocelyn Cruz, Licensors

If you have any questions please, contact me at (253) 234-6007.

Sincerely,

Delores Usea, Field Manager
Region 2, Unit G
Residential Care Services



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Statement of Deficiencies	License #: 752344	Completion Date
Plan of Correction	SOUND VIEW SENIOR CARE	February 16, 2016
Page 1 of 6	Licensee: LAKEW W ADNEW	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 2/12/2016

SOUND VIEW SENIOR CARE
 22634 10TH AVE
 DES MOINES, WA 98198

The department staff that inspected the adult family home:

Jocelyn Cruz, RN, Licensor

From:

DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit G
 20425 72nd Avenue S, Suite 400
 Kent, WA 98032-2388
 (253)234-6007

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Residential Care Services

Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Provider (or Representative)

Date



WAC 388-76-10350 Assessment Updates required. The adult family home must ensure each resident's assessment is reviewed and updated to document the resident's ongoing needs and preferences as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure the Assessment for two of four residents (Resident #2 and #4) were reviewed and updated at least every twelve months. This failure may prevent potential adjustments to care and services and preference changes.

All interview and record review occurred on 02/12/2017 unless otherwise noted.

Findings include:

Resident #2

Record review revealed Resident #2 was admitted to the AFH on [REDACTED] Resident #2's Assessment was dated 01/02/2015, 13 months ago.

Resident #4

Record review revealed Resident #4 was admitted to the AFH on [REDACTED] Resident #4's Assessment was dated 01/02/2015, 13 months ago.

When asked why the Assessments for Residents #2 and #4 were not reviewed at least every 12 months as required by the regulation, the Provider stated "for some reason, I forgot about it."

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SOUND VIEW SENIOR CARE is or will be in compliance with this law and / or regulation on (Date) 02/29/2016. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

L Adnew
Provider (or Representative)

02/29/2016
Date

WAC 388-76-10380 Negotiated care plan Timing of reviews and revisions. The adult family home must ensure that each resident's negotiated care plan is reviewed and revised as follows:

(4) At least every twelve months.

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure the

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Negotiated Care Plan (NCP) for one of four residents (Resident #2) was reviewed and updated at least every twelve months. This failure may prevent potential adjustments to care and services and preference changes.

All interview and record review occurred on 02/12/2016 unless otherwise noted.

Findings include:

Record review revealed Resident #2's NCP was last reviewed on 01/06/2015, 13 months ago.

When asked why the NCP was not reviewed at least every 12 months, the Provider stated "for some reason, I forgot about it."

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SOUND VIEW SENIOR CARE is or will be in compliance with this law and / or regulation on (Date) 02/29/2016. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

L Adnew
Provider (or Representative)

02/29/2016
Date

WAC 388-76-10400 Care and services. The adult family home must ensure each resident receives:

(4) Services by the appropriate professionals based upon the resident's assessment and negotiated care plan, including nurse delegation if needed.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the Adult Family Home (AFH) failed to ensure one of two AFH personnel (Caregiver A) was nurse delegated to perform topical cream administration and blood sugar checking. This failure caused two of four residents (Residents #2 and #4) to receive topical medications from and had the blood sugar checked by an unqualified caregiver.

All observation, interview and record review occurred on 02/12/2016 unless otherwise noted.

Findings include:

Resident #2:

Observation during an audit of Resident #2's medications revealed a topical medication labeled [REDACTED] to [REDACTED] check for itchiness two times a day" and a bottle labeled [REDACTED] unit/gram Powder, apply topically daily as needed."



Record review of Medication Administration Record (MAR) revealed [REDACTED] to [REDACTED] "check for itchiness two times a day," initialed as applied by Caregiver A two times daily from 02/01/2016 to 02/12/2016. Further review of MAR revealed [REDACTED] unit/gram Powder, apply topically daily as needed," initialed as applied by Caregiver A on 01/03/2016, 01/06/2016, 01/09/2016 and 02/03/2016.

When asked, Caregiver A stated most of the time the provider applied the cream but "I had applied it, at night sometimes."

She stated she applied the medicated powder to Resident #2 as needed for redness on the skin.

Resident #4:

Observation during an audit of Resident #4's medications revealed a topical medication labeled [REDACTED] unit/gram powder, apply to affected area 3 times a day for anti-fungal."

Record review of Medication Administration Record (MAR) revealed an order for "[REDACTED] apply to affected area 3 times a day," initialed as applied by Caregiver A from 02/01/2016 to 02/12/2016. Further review of the MAR revealed an order for "blood glucose monitoring 1 time a day," scheduled for 8AM and was initialed by Caregiver A from 02/01/2016 to 02/12/2016.

When Caregiver A was asked, she stated she applied the powder to Resident #4 three times a day. When Caregiver A was asked if she had checked Resident #4's blood sugar, she stated "yes." She stated she checked Resident #4's blood sugar "every day," and also stated she checked it this morning.

Review of Resident #4's Assessment dated 08/10/2015 revealed "for one or more medications requires administration."

Record review did not reveal any documentation of Nurse Delegation for Residents #2 and #4.

The Provider stated he delegated the caregiver to perform these tasks but he had not put it in documentation.

Caregiver A applied topical medications to Resident #2 and #4, and checked Resident #4's blood sugar without documentation that nurse delegation was in placed.

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02/29/2016
Date

WAC 388-76-10530 Resident rights Notice of services. The adult family home must provide each resident notice in writing and in a language the resident understands before admission, and at least once every twenty-four months after admission of the:

- (1) Services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (2) Charges for those services, items, and activities including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs; and
- (3) Rules of the home's operations.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the adult family home (AFH) failed to provide two of four residents (Residents #1 and #2), written notice of the house rules, resident rights, services and activities provided, and the charges for them, at least every twenty-four months after admission. This failure may have resulted in the residents or residents' representatives being unaware of house rules, rights, services, and costs.

All observation, interview and record review occurred on 02/12/2016 unless otherwise noted.

Findings include:

There were four residents observed in the home.

Review of records revealed Resident #1 was admitted on [REDACTED] and Resident #2 on [REDACTED]. The admission agreement (which included house rules, resident rights, services and activities provided, and charges for them) was signed by the residents or the residents' representative on the day of their admission to the AFH.

The Provider stated he was not aware the admission agreement must be reviewed every 24 months



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02/29/2016
Date

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