



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
316 W Boone Ave., Suite 170, Spokane, WA 99201

October 3, 2019

CERTIFIED MAIL

7018 3090 0001 1182 2791

COUNTRY COTTAGE ADULT FAMILY HOME LLC
COUNTRY COTTAGE ADULT FAMILY HOME
9220 S Williams Ln
Spokane, WA 99224

RE: COUNTRY COTTAGE ADULT FAMILY HOME License #752324

Dear Provider:

The Department completed a full inspection of your Adult Family Home on September 27, 2019 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Scott Sorensen, AFH Licensor

Consultation:

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:
(1) A list of the care and services to be provided;

The home failed to ensure one Resident's (#3) mobility status was accurately documented in the negotiated care plan. The staff was observed to assist the resident with mobility. During an interview, the Provider was aware of the resident's mobility status, but did not document it accurately in the negotiated care plan. The Provider corrected the documentation after the licensor identified the concern. Residents and resident representatives had no concerns.

WAC 388-76-10522 Resident rights Notice Policy on accepting medicaid as a payment source. The adult family home must fully disclose the home's policy on accepting medicaid payments. The policy must:

(6) Be signed and dated by the resident and be kept in the resident record after signature.

The home failed to ensure one resident (#3) Medicaid disclosure policy was signed and dated. The Provider stated that the policy was reviewed with the resident's representative, but was not signed and dated. The resident's representative had no concerns.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

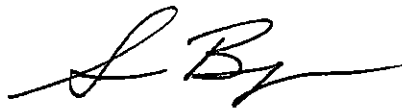
You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (509) 323-7324.

Sincerely,



Susan Bergeron, Field Manager
Region 1, Unit B
Residential Care Services

Enclosure