



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

October 8, 2019

CARE4U LLC
CARE 4U LLC
5509 168TH PL SW
LYNNWOOD, WA 98037

RE: CARE 4U LLC License #752173

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on October 4, 2019 for the deficiency or deficiencies cited in the report/s dated July 31, 2019 and found no deficiencies.

The Department staff who did the inspection:
Patricia Johnson, Licensor

If you have any questions please, contact me at (360) 651-6872.

Sincerely,

Jennifer Witman, Field Manager
Region 2, Unit B
Residential Care Services



STATE OF WASHINGTON
 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
 AGING AND LONG-TERM SUPPORT ADMINISTRATION
 3906-172nd St NE, Suite #100, Arlington, WA 98223

Statement of Deficiencies	License #: 752173	Completion Date
Plan of Correction	CARE 4U LLC	July 31, 2019
Page 1 of 4	Licensee: CARE4U LLC	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
 7/30/2019

CARE 4U LLC
 5509 168TH PL SW
 LYNNWOOD, WA 98037

The department staff that inspected the adult family home:
 Hang Lu, BSN, Licensor

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit B
 3906-172nd St NE, Suite #100
 Arlington, WA 98223
 (360)651-6872

RECEIVED
 AUG 24 2019
 ADSA/RCS
 Smokey Point

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

Jennifer Water
 Residential Care Services

8/2/19

Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Sharon Kato
 Provider (or Representative)

August 17, 2019
 Date

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies

License #: 752173

Completion Date

Plan of Correction

CARE 4U LLC

July 31, 2019

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Licensee: CARE4U LLC

WAC 388-76-10198 Adult family home Personnel records. The adult family home must keep documents related to staff in a place readily accessible to authorized department staff. These documents must be available during the staff's employment, and for at least two years following employment. The documents must include but are not limited to:

- (2) Staff orientation and training records pertinent to duties, including, but not limited to:
- (a) Training required by chapter 388-112 WAC, including as appropriate for each staff person, orientation, basic training or modified basic training, specialty training, nurse delegation core training, and continuing education;
 - (4) Criminal history disclosure and background check results as required.

This requirement was not met as evidenced by:

Based on record review and interview, the adult family home (AFH) failed to keep personnel records for four of five caregivers (Staff A, B, C and E) readily available in the home for department staff to review. This failure placed the residents at risk of being cared for by staff who may not be fully qualified or may have a disqualifying criminal background. P

Findings included...

On 07/29/19, record review showed Staff A (Provider) did not have evidence of any background check results in her file. Record review showed Staff B (hired on 12/01/12 according to his orientation form) had the fingerprint (FP) background check (BGC) receipt dated 02/04/16; however, Staff B did not have the final FP BGC results on file. Record review showed Staff C (originally hired on 11/02/16 and rehired on 07/05/19) did not have evidence of FP BGC on file.

On 07/29/19, review of Staff E's (Former Caregiver) record showed no evidence of orientation documentation and background check results. When asked at approximately 11:45 AM, Staff A gave Staff E's approximate date of hire (08/16/18) and approximate date of departure (08/29/18). Staff A stated that she was sure she did not have any other paperwork for Staff E in the home anymore. Staff A did not know she had to keep former staff's record in the AFH for at least two years.

During an interview on 07/29/19 at approximately 12:00 PM, Staff A stated that she would look for current staff's BGC documents and send to the department by the next day.

During a phone interview on 07/30/19 at approximately 10:45 AM, Staff A stated that she still could not find any BGC documents to send to the department.

Statement of Deficiencies

License #: 752173

Completion Date

Plan of Correction

CARE 4U LLC

July 31, 2019

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Licensee: CARE4U LLC

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARE 4U LLC is or will be in compliance with this law and / or regulation on (Date) Sept 30, 2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.



Provider (or Representative)

August
July - 17, 2019
Date

WAC 388-76-10146 Qualifications Training and home care aide certification.

(2) The adult family home must ensure all adult family home caregivers, entity representatives, and resident managers hired on or after January 7, 2012, meet the long-term care worker training requirements of chapter 388-112 WAC, including but not limited to:

(e) Continuing education.

WAC 388-112A-0610 Who is required to complete continuing education training each year, how many hours of continuing education are required, and when must they be completed?

(1) Adult family homes.

(d) Continuing education must include one half hour per year on safe food handling in adult family homes as described in RCW 70.128.250 when the long-term worker does not maintain a food handler's permit.

This requirement was not met as evidenced by:

Based on observation, record review and interview, the adult family home failed to ensure two of three current caregivers (Staff B and C) maintained a valid food worker's card or had evidence of the required annual food safety training as part of their continuing education (CE). This failure placed the residents at risk of having caregivers who were not fully qualified.

Findings included...

On 07/29/19 at approximately 11:00 AM, Staff C was observed to be preparing lunch for the residents. Staff C served lunch to Residents #1 and #2 at approximately 11:30 AM.

On 07/29/19, record review showed Staff C (originally hired on 11/02/16 and rehired on 07/05/19) did not have evidence of food safety training or a current food worker's card. Record review showed the food worker's card for Staff B (hired on 12/01/12) had expired on 11/03/18. When interviewed at approximately 12:15 PM, Staff A stated that she would make sure Staff B and Staff C obtained the food worker's cards right away.

Statement of Deficiencies

License #: 752173

Completion Date

Plan of Correction

CARE 4U LLC

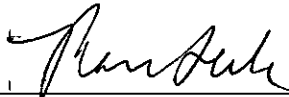
July 31, 2019

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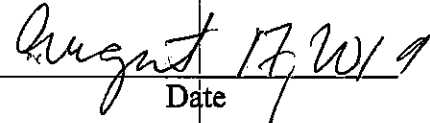
Licensee: CARE4U LLC

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, CARE 4U LLC is or will be in compliance with this law and / or regulation on (Date) Sept 30, 2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.



Provider (or Representative)



Date



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

August 5, 2019

CERTIFIED MAIL

9489 0090 0027 6081 5869 65

CARE4U LLC
CARE 4U LLC
5509 168TH PL SW
LYNNWOOD, WA 98037

RE: CARE 4U LLC License #752173

Dear Provider:

The Department completed a full inspection of your Adult Family Home on July 31, 2019 and found that your home does not meet the adult family home licensing requirements.

The Department:

- Found a deficiency or deficiencies which resulted or may result in harm to residents; and
- Wrote the enclosed report; and
- May take enforcement action based on any deficiency listed on the enclosed report.

You Must:

- Within 10 calendar days after you receive this letter, provide a written plan on the enclosed report, according to the attached "Plan":
 - Begin the process of correcting the deficiency or deficiencies immediately; and
 - Complete correction within 45 days, or sooner if directed by the Department; and
 - Sign and date the first page of the enclosed report; and
 - Return the first page with your plan; and
 - Have your plan approved by the Department.

Consultation:

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

WAC 388-76-10250 Medical emergencies Contacting emergency medical services Required.

(3) The home must inform the resident of the requirements in this section.

On 07/29/19, the home did not have evidence of informing two of three residents (Resident #1 and 2) of the policy for contacting emergency medical services (EMS).

CARE4U LLC
CARE 4U LLC License #752173
August 5, 2019
Page 2

Staff A (Provider) stated that she would review the EMS policy with the residents and obtain their signatures for record keeping soon.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies not listed on the enclosed report.

The Department:

- Expects all deficiencies to be corrected within the timeframe accepted by the department; and
- May inspect the home to determine if you have corrected all deficiencies.

You May:

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.
- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (360) 651-6872.

Sincerely,



Jennifer Witman, Field Manager
Region 2, Unit B
Residential Care Services

Enclosure