



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
Aging and Disability Services

**Aging and Long-Term Support Administration**

PO Box 45600, Olympia, WA 98504-5600

April 8, 2014

**CERTIFIED MAIL 7008 1300 0000 7187 4291**

Almario Austria, Licensee  
Perla Andres, Licensee  
Super Care Adult Family Home  
14915 28<sup>th</sup> Lane South  
SeaTac WA 98188

Adult Family Home License #752126  
Entity Representative: Almario Austria & Perla Andres

**STOP PLACEMENT ORDER PROHIBITING ADMISSIONS AND  
CONTINUED CONDITIONS ON A LICENSE**

Dear Licensee:

On March 28, 2014, the Department of Social and Health Services (DSHS), Residential Care Services conducted an inspection/investigation at your facility. This letter constitutes formal notice of the imposition of a stop placement order prohibiting admissions for your adult family home, located at 14915 28<sup>th</sup> Lane South, SeaTac, Washington, by the State of Washington, Department of Social and Health Services, pursuant to the Revised Code of Washington (RCW) 70.128.160 and Washington Administrative Code (WAC) 388-76-10940.

The stop placement order is based on the following violations of the RCW and/or WAC found by the department in your adult family home, described in the attached Statement of Deficiencies (SOD) report dated **March 28, 2014**.

**WAC 388-76-10020(1) License – Ability to provide care and services.**

**The Licensee failed to demonstrate the understanding and ability necessary to provide safe medication services to meet the needs of the residents.**

**WAC 388-76-10430(1)(2)(c)(d) Medication system.**

**The Licensee failed to ensure medication systems met the needs of each resident, and failed to meet all laws and rules related to medications.**

The stop placement order prohibiting admissions to your adult family home is effective immediately upon notice to you by telephone on **April 7, 2014** and certified mail receipt of this letter and the attached Statement of Deficiencies report.

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The stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 70.128.160(5). The stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the stop placement, you may not admit any new resident to your adult family home. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by Bennetta Shoop, Field Manager, at (253) 234-6033.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the stop placement order prohibiting admissions.

The department will terminate the stop placement order prohibiting admissions when the violations necessitating the stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

***The imposition of conditions on a license imposed on September 24, 2013, in a letter dated September 24, 2013, remains in effect.***

### **Attestation of Correction**

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Send the signed and dated SOD to:

Bennetta Shoop, Field Manager  
District 2, Unit E  
20425 72<sup>nd</sup> Ave South, Suite 400  
Kent, WA 98032-2388  
Phone: (253) 234-6033 / Fax: (253) 395-5070

### **Appeal Rights**

You have the following appeal rights:

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Informal Dispute Resolution (IDR) [RCW 70.128]

You have an opportunity to question cited deficiencies and/or state actions initiated in response to them, through the state's informal review and dispute resolution process.

**All IDR requests must be in writing.** The written request should:

- Identify the specific deficiencies that are disputed;
- Explain why you are disputing;
- Indicate the type process you prefer (face-to-face, telephone conference or documentation review); and
- Be postmarked by the 10<sup>th</sup> working day from receipt of this notice.

During the informal process you have the right to present written and/or oral evidence refuting the deficiencies. An incomplete review and dispute resolution process will not delay the effective date of any enforcement action.

To request an informal dispute resolution review, send your written request to:

Informal Dispute Resolution Program Manager  
Residential Care Services  
PO Box 45600  
Olympia, Washington 98504-5600  
Fax (360)725-3225

Formal Administrative Hearing:

You may contest the stop placement order by requesting a formal administrative hearing related to the WAC/RCW's for stop placement orders. **All hearing requests must be in writing.** The Office of Administrative Hearings **must receive your written request for a hearing within twenty-eight (28) calendar days of receipt of this letter.** A copy of this letter and a copy of the enclosed Statement of Deficiencies must be included with your request. Send your **written** request to:

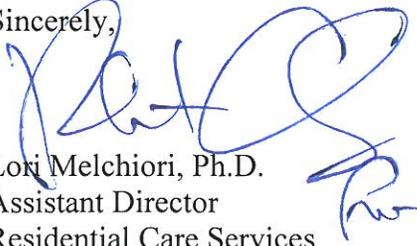
Office of Administrative Hearings  
PO Box 42489  
Olympia, Washington 98504-2489

If no formal administrative hearing is requested, the stop placement order is due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this notice.

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If you have any questions, please contact Bennetta Shoop, Field Manager, at (253) 234-6033.

Sincerely,

  
Lori Melchiori, Ph.D.  
Assistant Director  
Residential Care Services

Enclosure

cc: Robert Ogolsky, Compliance Specialist  
Field Manager, District 2, Unit E  
RCS District Administrator, District 2  
HCS District Administrator, District 2  
DDD District Administrator, District 2  
WA LTC Ombuds  
Office of Financial Recovery, Vendor Program Unit  
Judy Plesha, HCS  
DS