



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

January 11, 2019

VIRGINIA R ANTENOR
SAINT ANTHONY ADULT CARE
2741 MARTIN RD
MOUNT VERNON, WA 98273

RE: SAINT ANTHONY ADULT CARE License #752124

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on January 8, 2019 for the deficiency or deficiencies cited in the report/s dated December 10, 2018 and found no deficiencies.

The Department staff who did the inspection:
Toni Bolo, Complaint Investigator

If you have any questions please, contact me at (360) 651-6872.

Sincerely,

Jennifer Witman, Field Manager
Region 2, Unit B
Residential Care Services



**Residential Care Services
Investigation Summary Report**

Provider/Facility: SAINT ANTHONY ADULT CARE (689118) **Intake ID(s):** 3593698
License/Cert. #: AF752124
Investigator: Bolo, Toni **Region/Unit:** RCS Region 2/Unit B **Investigation Date(s):** 12/07/2018 through 12/10/2018
Complainant Contact Date(s): 12/07/2018

Allegations:

- 1.The adult family home (AFH) was extremely cold at 52 degrees Fahrenheit.
 - 2.The AFH hot water was extremely hot.
 - 3.The named resident reported smelling gas in his/her room on/off.
-

Investigation Methods:

Sample: Two residents

Observations: Exterior/interior environment, staff to resident interactions, resident to staff interactions, resident bathroom, water heater

Interviews: Residents, staff and home service worker

Record Reviews: Heater and water heater service invoices, resident records

Allegation Summary:

1. Observation and interview disclosed the AFH home temperature was 70 degrees Fahrenheit. Record review disclosed the AFH had a recent inspection and service of their gas heater. No failed Provider practice identified.
2. The water temperature in the bathroom used by the residents registered at 140.1 degrees F and 140 degrees F. The Provider lowered the temperature valve on the water heater and implemented a safety plan to monitor water temperature. Failed Provider practice identified and cited.
3. Record review and interview disclosed the AFH had a recent inspection and repair of their gas heater. The AFH presented no gas odors throughout the home. No failed Provider practice identified.



**Residential Care Services
Investigation Summary Report**

Unalleged Violation(s): Yes No

None

Conclusion / Action: **Failed Provider Practice Identified / Citation(s) Written** **Failed Provider Practice Not Identified / No Citation Written**

WAC 388-76-10750

Safety and maintenance

(5) Ensure water temperature does not exceed one hundred twenty degrees Fahrenheit at all fixtures used by or accessible to residents, such as:

(b) Showers; and

(c) Sinks.



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STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

ALTSA/RCS ARLINGTON

Statement of Deficiencies	License #: 752124	Completion Date
Plan of Correction	SAINT ANTHONY ADULT CARE	December 10, 2018
Page 1 of 3	Licensee: VIRGINIA ANTENOR	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site complaint investigation of: 12/7/2018

SAINT ANTHONY ADULT CARE
2741 MARTIN RD
MOUNT VERNON, WA 98273

This document references the following complaint number: 3593698

The department staff that inspected and investigated the adult family home:


Toni Bolo, RN, BSN, Complaint Investigator

From:


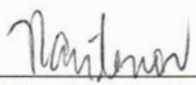
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit B
3906-172nd St NE, Suite #100
Arlington, WA 98223
(360)651-6860


As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services


Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

 
Provider (or Representative)

 12-18-18
Date

This document was prepared by Residential Care Services for the Locator website.

WAC 388-76-10750 Safety and maintenance. The adult family home must:

(5) Ensure water temperature does not exceed one hundred twenty degrees Fahrenheit at all fixtures used by or accessible to residents, such as:

- (a) Tubs;
- (b) Showers; and
- (c) Sinks.

This requirement was not met as evidenced by:

Based on observation and interview, the Provider failed to ensure the water temperature in the home did not exceed 120 degrees Fahrenheit (F). This failure placed all residents (Residents 1 and 2) at risk of harm from thermal burns.

Findings include:

All observation, record review and interview occurred on 12/07/18 unless otherwise noted.

At 03:30PM, the water temperature in the bathroom used by the residents registered at 140.1 degrees F (sink) and 140 degrees F (shower). The Provider stated she recently had her gas heater inspected and serviced.

Record review documented the home's gas heater was serviced on 12/05/18. The Provider stated she noticed on that date the home's water was hotter than usual and asked the gas heater service man to check her water heater. She noticed the home's water continued to be hotter than usual and instructed Caregiver A to turn the water heater down again. The Provider stated she did not get a report from Resident 2 about the water being too hot.

Resident 2 stated she attempted to take a shower the morning of 12/07/18 and stated the home's water was scalding. Resident 2 stated she didn't shower or report the issue to the Provider. Resident 2 denied being burned or injured.

Resident 1 stated she was aware the home's gas heater was serviced recently and she reported the home's water was scalding also. Resident 1 stated she required assistance to use the bathroom and shower. The Provider stated it was normal precaution to test water temperature when assisting residents with showers.

Caregiver A stated he was shown on 12/05/18 how to turn the temperature down on the water heater and verified he was instructed by the Provider to turn it down again. Observations of Caregiver A on 12/07/18 at 03:54PM showed he was able to appropriately record the water temperature in the home's kitchen sink and showed how to turn down temperature on water heater.

At 05:06PM, the water temperature in the bathroom used by the residents registered at 130 degrees F (sink) and 114 degrees F (shower). The home's kitchen sink registered at 130 degrees F.


The Provider wrote a safety plan on actions taken to ensure the home's water did not exceed 120 degrees F by contacting a plumbing service, listed how she was going to ensure resident safety, noted how she was going to measure and log water temperature until water temperature was

within the state requirements.

On 12/10/18 the Provider faxed her temperature logs to the Department. The plumbing service man called the Department at 03:10PM and reported his inspection of the water temperature in the home ranging between 113 degrees F to 116 degrees F on in all sinks and showers in the home.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, SAINT ANTHONY ADULT CARE is or will be in compliance with this law and / or regulation on (Date) 12-8-18. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

X 
Provider (or Representative)

X 12-18-18
Date