



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3906-172nd St NE, Suite #100, Arlington, WA 98223

September 4, 2019

NOVEL ADULT FAMILY HOME LLC
NOVEL ADULT FAMILY HOME LLC
19508 DAMSON RD
LYNNWOOD, WA 98036

RE: NOVEL ADULT FAMILY HOME LLC License #752112

Dear Provider:

On September 4, 2019 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated August 19, 2019.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:
Kelly Howard, Licensors

If you have any questions please, contact me at (360) 651-6872.

Sincerely,

Jennifer Witman, Field Manager
Region 2, Unit B
Residential Care Services



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 3906-172nd St NE, Suite #100, Arlington, WA 98223

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Statement of Deficiencies	License #: 752112	Completion Date
Plan of Correction	NOVEL ADULT FAMILY HOME LLC	August 19, 2019
Page 1 of 3	Licensee: NOVEL ADULT FAMILY HOME LLC	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

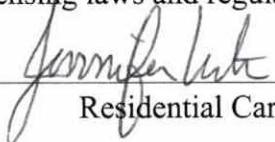
The department has completed data collection for the unannounced on-site full inspection of:
 8/8/2019

NOVEL ADULT FAMILY HOME LLC
 19508 DAMSON RD
 LYNNWOOD, WA 98036

The department staff that inspected the adult family home:
 Kelly Howard, RN, MSN, Licensor


From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit B
 3906-172nd St NE, Suite #100
 Arlington, WA 98223
 (360)651-6872

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


 Residential Care Services

8/19/19
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.


 Provider (or Representative)

8/28/19
 Date

This document was prepared by Residential Care Services for the Locator website.

WAC 388-76-10355 Negotiated care plan. The adult family home must use the resident assessment and preliminary care plan to develop a written negotiated care plan. The home must ensure each resident's negotiated care plan includes:

(3) When and how the care and services will be provided;

This requirement was not met as evidenced by:

Based on interview and record review, the Adult Family Home (AFH) failed to ensure the negotiated care plan (NCP) for two of four residents (Resident #1 and 2) included information about each resident's need for one-to-one staffing to address the resident's behavioral care needs. This failure placed Resident #1 and 2 at risk of unmet care needs and compromised safety.

Finding included...

Record review showed Resident #1 was admitted on [REDACTED] 17 with multiple diagnoses including [REDACTED] and [REDACTED]. Review of Resident #1's assessment dated 04/12/19 showed the resident had multiple behaviors including wandering and exit seeking.

Record review showed Resident #2 was admitted on [REDACTED] 17 with multiple diagnoses including [REDACTED] and [REDACTED]. Review of Resident #2's assessment dated 04/12/19 showed the resident's behaviors included being resistant to care and exit-seeking.


Review of Department records revealed Resident #1 and 2 received services through the Specialized Behavioral Support (SBS) program. For SBS funded residents, the AFH received an additional \$108.50 per day per resident (on top of the resident's daily rate) to ensure each resident had a one-to-one caregiver assigned to work with them for six to eight hours. The one-to-one caregiver was intended to assist the residents with their behavioral and safety needs.

On 08/12/19 at 4:29 PM, the Home and Community Services case manager stated that Resident #1 required one-to-one staffing during the day and Resident #2 required one-to-one staffing at night.

Review of Resident #1's NCP dated 04/11/19 and Resident # 2's NCP dated 7/16/19 showed that neither NCP included information about the residents' need for one-to-one staffing. When interviewed at 2:00 PM on 08/08/19, Staff B (Resident Manager) stated that he did not know information about a resident's need for a one-to-one caregiver needed to be on the NCP.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, NOVEL ADULT FAMILY HOME LLC is or will be in compliance with this law and / or regulation on (Date) 8/10/2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.


Provider (or Representative)

X. 8/28/19
Date

This document was prepared by Residential Care Services for the Locator website.