



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
**Aging and Long-Term Support Administration**  
PO Box 45600, Olympia, WA 98504-5600

March 4, 2019

**CERTIFIED MAIL: 7007 1490 0003 4194 9202**

Jaswir Deol, Provider  
The Loving Ones Adult Family Home II  
2315 S 254<sup>th</sup> Court  
Des Moines, WA 98198

**IDR RESULTS**

License: #752109

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process on February 28, 2019. This letter is a follow-up to the telephone call today to Nubia regarding the results of the IDR. During the IDR citations from the Statement of Deficiencies (SOD) report dated November 29, 2018 were reviewed as well as the Imposition of Civil Fines letter dated December 5, 2018. The following information was considered:

- All oral statements and explanations offered by the adult family home;
- All written materials presented by the facility;
- Records gathered by the RCS regional staff.

In addition, I followed up with RCS regional staff in order to clarify facts and issues that were raised.

After careful review and consideration, I have decided not to make any changes to SOD report dated November 29, 2018 or the Imposition of Civil Fines letter dated December 5, 2018.

**Next Steps:**

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within five calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
  - For each disputed deficiency, indicate the date you have or will have corrected each one.
  - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
  - Mail the “Plan/Attestation Statement” with original signatures to:

Bennetta Shoop, Field Manager  
Residential Care Services  
Region 2 Unit E  
20425 72<sup>nd</sup> Avenue South, Suite 400  
Kent, WA 98032-2388  
(253) 234-6033

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,

Staci Dilg  
IDR Program Manager  
Residential Care Services

cc: Field Operations Office Chief, RCS  
Regional Administrator, Region 2  
Field Manager, Region 2E  
Statewide Long Term Care Ombudsman  
Regional Long Term Care Ombudsman  
Central File  
IDR File