



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
*3611 River Road, Suite 200, Yakima, WA 98902*

December 2, 2019

Ruan's Garden, Ltd  
ELISAS GARDEN  
2839 W KENNEWICK AVE #312  
KENNEWICK, WA 99336

RE: ELISAS GARDEN License #752089

Dear Provider:

On December 2, 2019 the Department completed a review of communication and / or documents from you indicating that you have corrected the deficiency or deficiencies cited in the report/s dated October 28, 2019.

Based on the review of this information the Department finds the deficiency or deficiencies have been corrected. Your home meets the adult family home licensing requirements.

The Department staff who did the off-site verification:  
Jo Whitney, AFH Licensor

If you have any questions please, contact me at (509) 225-2823.

Sincerely,

Chana White, Field Manager  
Region 1, Unit C  
Residential Care Services



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
3611 River Road, Suite 200, Yakima, WA 98902



Statement of Deficiencies	License #: 752089	Completion Date
Plan of Correction	ELISAS GARDEN	October 28, 2019
Page 1 of 2	Licensee: Ruan's Garden, Ltd	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.


The department has completed data collection for the unannounced on-site full inspection of: 10/25/2019

ELISAS GARDEN  
3613 W OCTAVE  
PASCO, WA 99301

The department staff that inspected the adult family home:  
Christina Borchardt, RN, BSN

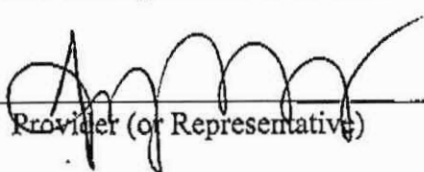
From:  
DSHS, Aging and Long-Term Support Administration  
Residential Care Services, Region 1, Unit C  
3611 River Road, Suite 200  
Yakima, WA 98902  
(509)225-2823

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

  
Residential Care Services

11/11/19  
Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

  
Provider (or Representative)

11/11/19  
Date

This document was prepared by Residential Care Services for the Locator website.

Statement of Deficiencies	License #: 752089	Completion Date
Plan of Correction	ELISAS GARDEN	October 28, 2019
Page 2 of 2	Licensee: Ruan's Garden, Ltd	

**WAC 388-76-10900 Documentation of emergency evacuation drills Required. The adult family home must document in writing the emergency evacuation drills which must include:**

- (1) Names of each resident and staff involved in the drill;
- (2) Name of the person conducting the drill;
- (3) Date and time of the drill; and
- (4) The length of time it took to evacuate all residents.



**This requirement was not met as evidenced by:**

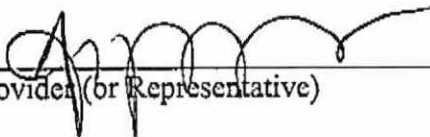
Based on record review and interview the provider failed to provide documentation for 5 of 6 fire evacuation drills since the last inspection. This failure prevented the department from ensuring compliance with fire safety requirements and placed 5 of 5 residents (#1,2,3,4,5) who were dependent on staff for assistance, at risk of being unprepared in the event of an emergency. Findings included...

On 10/25/19 Staff A, the resident manager, was unable to provide fire drill documentation representing a full drill with all the occupants was completed during the year and could only provide one fire drill (partial evacuation) for the year, dated August 2019.

On 10/25/19 Staff A stated that she believed a former staff took the fire drill log with her upon her departure from the home.

**Attestation Statement**

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, ELISAS GARDEN is or will be in compliance with this law and / or regulation on (Date) 11/11/19. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

  
 \_\_\_\_\_  
 Provider (or Representative)

11/11/19  
 \_\_\_\_\_  
 Date

This document was prepared by Residential Care Services for the Locator website.



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
*3611 River Road, Suite 200, Yakima, WA 98902*

November 4, 2019

**CERTIFIED MAIL**

7019 1120 0002 2759 0770

Ruan's Garden, Ltd  
ELISAS GARDEN  
2839 W KENNEWICK AVE #312  
KENNEWICK, WA 99336

RE: ELISAS GARDEN License #752089

Dear Provider:

The Department completed a full inspection of your Adult Family Home on October 28, 2019 and found that your home does not meet the adult family home licensing requirements.

The Department:

- Found a deficiency or deficiencies which resulted or may result in harm to residents; and
- Wrote the enclosed report; and
- May take enforcement action based on any deficiency listed on the enclosed report.

You Must:

- Within 10 calendar days after you receive this letter, provide a written plan on the enclosed report, according to the attached "Plan":
  - Begin the process of correcting the deficiency or deficiencies immediately; and
  - Complete correction within 45 days, or sooner if directed by the Department; and
  - Sign and date the first page of the enclosed report; and
  - Return the first page with your plan; and
  - Have your plan approved by the Department.

Consultation:

In addition, the Department provided consultation on the following deficiency or deficiencies not listed on the enclosed report.

**WAC 388-76-10525 Resident rights Description. The adult family home must give each resident a written description of resident's rights that includes a:**

- (2) Posting of names, addresses, and telephone numbers of the:
- (a) State survey and certification agency;

The provider failed to ensure the state hot-line was posted; the staff stated they

Ruan's Garden, Ltd  
ELISAS GARDEN License #752089  
November 4, 2019  
Page 2

removed the signage recently while painting the walls and had not replaced it.

**You Are Not:**

- Required to submit a plan-of-correction for the deficiency or deficiencies not listed on the enclosed report.

**The Department:**

- Expects all deficiencies to be corrected within the timeframe accepted by the department; and
- May inspect the home to determine if you have corrected all deficiencies.

**You May:**

- Receive a letter of enforcement action based on any deficiency listed on the enclosed report.
- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

**If You Have Any Questions:**

- Please contact me at (509) 225-2823.

Sincerely,



Chana White, Field Manager  
Region 1, Unit C  
Residential Care Services

Enclosure

Ruan's Garden, Ltd  
Elisa's Garden License #752089  
2839 W. Kennewick Ave #312  
Kennewick, WA 99336.



November 13,2019.

DSHS, Aging and Long-Term Support Administration  
Residential Care Services, Region 1, Unit C  
3611 River Road, Suite 200  
Yakima, WA 98902

Elisa's Garden AFH, has corrected and is in complain with the state regulation, an annual fire drill was conducted by house manager on 10/26/2019 (see attachment), also all fire drills will be giving by House manager to Lot Hollenback owner/operator to file.

Sincerely

Gladys Irazoqui