



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

April 18, 2019

Ladonna L Teel
COUNTRY ROSE ADULT FAMILY HOME
415 S COLUMBUS ST
GOLDENDALE, WA 98620

RE: COUNTRY ROSE ADULT FAMILY HOME License #752061

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on April 15, 2019 for the deficiency or deficiencies cited in the report/s dated February 28, 2019 and found no deficiencies.

The Department staff who did the inspection:
Jenifer Jones, Complaint Investigator

If you have any questions please, contact me at (360) 397-9549.

Sincerely,

Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services



**Residential Care Services
Investigation Summary Report**

Provider/Facility: COUNTRY ROSE ADULT FAMILY HOME Intake ID(s): 3615336
(689318)
License/Cert. #: AF752061
Investigator: Jones, Jenifer **Region/Unit:** RCS Region 3/Unit E **Investigation Date(s):** 02/26/2019 through 02/26/2019
Complainant Contact Date(s): 02/26/2019

Allegations:

State Licensure

Investigation Methods:

Sample: No sample-desk review

Observations: Desk review

Interviews: Provider, caregiver, and social worker

Record Reviews: Insurance documentation

Allegation Summary:

A desk-review investigation was conducted on the allegation identified in the intake related to liability insurance. There was sufficient evidence to support failed practice.

Unalleged Violation(s): Yes No

Conclusion / Action: **Failed Provider Practice Identified / Citation(s) Written**

Failed Provider Practice Not Identified / No Citation Written

See SOD written 2/26/219
WAC 388-78A-10191-1-Liability Insurance



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Statement of Deficiencies	License #: 752061	Completion Date
Plan of Correction	COUNTRY ROSE ADULT FAMILY HOME	February 28, 2019
Page 1 of 2	Licensee: LADONNA TEEL	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site complaint investigation of: 2/26/2019

COUNTRY ROSE ADULT FAMILY HOME
 415 S COLUMBUS ST
 GOLDENDALE, WA 98620

This document references the following complaint number: 3615336

The department staff that inspected and investigated the adult family home:
 Jenifer Jones, RN, Complaint Investigator

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 3, Unit E
 800 NE 136th Avenue, Suite#220
 Vancouver, WA 98684
 (360)397-9549

RECEIVED
 MAR 13 2019
 DSHS RCS
 REGION 3

As a result of the on-site complaint investigation the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.

C. Burinsky for Cheryl Ramsey
 Residential Care Services

03/01/2019
 Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.

Ladonna Teel
 Provider (or Representative)

3-11-2019
 Date

3/27/19
 RS
 6/1/27/19

WAC 388-76-10191 Liability insurance required. The adult family home must:

(1) Obtain liability insurance upon licensure and maintain the insurance as required in WAC 388-76-10192 and 388-76-10193 ; and

This requirement was not met as evidenced by:

Based on interview and record review, the provider failed to renew the liability insurance before it expired, leaving the home uninsured. This failure put 3 of 3 residents (#1, #2, & #3) at risk for loss of protection if they suffered an accident or injury or incurred damage to their belongings.

Findings included:

All interviews and record reviews occurred on 2/26/2019 unless noted otherwise.

Interview with the Provider at 10:30a.m indicated she did not have professional or commercial insurance for her home. The Provider stated she was in the process of changing insurance companies due to the increase in the old company's rates. The Provider stated she did not have the required insurance payment and would get it once she was paid for the care of one of her residents. The Provider indicated she would make the insurance payment by the end of the week (3/1/2019).

Telephone interview with the social worker on 2/28/2019 at 9:00 indicated he did a home visit on 2/27/2019. He stated the home had heat, electricity, and the residents were being fed. The social worker stated the Provider told him the liability insurance would be paid once she received a quote from the insurance company.

Record review of A Risk Retention Group policy, the previous insurance carrier for the home, revealed non-renewal of the home's professional and commercial liability insurance. The insurance expired on 1/13/2019 and the policy would not be renewed.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, COUNTRY ROSE ADULT FAMILY HOME is or will be in compliance with this law and / or regulation on (Date) 3-15-2019. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.

Ladonna Teel
Provider (or Representative)

3-11-2019
Date



RECEIVED

MAR 13 2019

DSHS RCS
REGION 3

To : Karyl Ramsey
Field Manager
Residential care services

TO WHOM IT MAY CONCERN,

My Name is Ladonna Teel owner provider of Country Rose Adult family Home
On 3-01-2019 I was cited for no Liability Insurance. I have since contacted Rice
Insurance company My agents name is Rebecca Sparks , she has taken my application
and is in the process of helping get a quote she is out of the office on Monday the 11th
but will be back on the 12, I am sure I will have my I insurance in a day or so.

I will in the future make sure that if I change companies again I will do It in a much more
timely maner so this will not happen again

In conclusion if you would like to contact Miss Sparks to verify this her number is 360-
734-1161 extension1336

Thank you
Sincerely
Ladonna Teel Owner provider of
country Rose Adult Family home