



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
3611 River Road, Suite 200, Yakima, WA 98902

October 21, 2019

CERTIFIED MAIL

7019 1120 0002 2759 0701

JENNIFER R PELL
LOVING HANDS ADULT FAMILY HOME
7504 WEST CHESTNUT
YAKIMA, WA 98908

RE: LOVING HANDS ADULT FAMILY HOME License #751882

Dear Provider:

The Department completed a full inspection of your Adult Family Home on October 21, 2019 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:
Jo Whitney, AFH Licenser

Consultation:

WAC 388-76-10505 Specialty care Admitting and retaining residents. The adult family home must not admit or keep a resident with specialty care needs, such as developmental disability, mental illness, or dementia as defined in WAC 388-76-10000 , if the provider, entity representative, resident manager and staff have not completed the specialty care training required by chapter 388-112A WAC.

WAC 388-112A-0400 What is specialty training and who is required to take it?

(4) All long-term care workers including those exempt from basic training who work in an assisted living facility, enhanced services facility, or adult family home who serve residents with the special needs described in subsection (3) of this section, must take a class approved as specialty training. The specialty training applies to the type of residents served by the home as follows:

(a) Developmental disabilities specialty training as described in WAC 388-112A-0420 .

On 10/11/19, three of three staff (Staff A, B, C) had not completed the specialty training required for Resident #1. The provider with the specialty training guided staff to ensure the resident's needs were met.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

JENNIFER R PELL
LOVING HANDS ADULT FAMILY HOME License #751882
October 21, 2019
Page 2

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

If You Have Any Questions:

- Please contact me at (509) 225-2823.

Sincerely,



Chana White, Field Manager
Region 1, Unit C
Residential Care Services

Enclosure.

Informal Dispute Resolution [70.128]

You May:

Request an Informal Dispute Resolution (IDR) meeting within 10 working days after you receive this letter.

You **must** use an **IDR Request Form** for each citation or enforcement you plan to dispute. You can find this form and directions on the IDR Adult Family Home Pilot page at:

<https://www.dshs.wa.gov/altsa/informal-dispute-resolution-adult-family-home-pilot-project>

All documents supporting your dispute must be included with the corresponding form. **The IDR will not consider any documents submitted after the 10 working day deadline.**

Send your request to: Adult Family Home IDR Program
Residential Care Services
PO Box 45600
Olympia, WA 98504-5600

You may also scan and/or e-mail materials within 10 working days to
rcsidr@dshs.wa.gov