STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

March 25, 2016

CERTIFIED MAIL 7007 1490 0003 4196 1778

Licensee, Romeo R. Calaoagan
ADL Adult Family Home
14303 NE 80th Street
Vancouver, WA 98682

Adult Family Home License #**751879**

IMPOSITION OF CONDITIONS ON A LICENSE AND STOP PLACEMENT ORDER PROHIBITING ADMISSIONS

Dear Licensee:

On March 10, 2016, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter is formal notice of the imposition of conditions on a license and stop placement order prohibiting admissions on the license of your adult family home, located at **14303 NE 80th Street, Vancouver**, by the State of Washington, Department of Social and Health Services, pursuant to the Revised Code of Washington (RCW) 70.128.160 and Washington Administrative Code (WAC) 388-76-10940.

The conditions on a license and stop placement order prohibiting admissions are based on the following violations of the RCW and/or WAC determined by the department in your adult family home and described in the attached Statement of Deficiencies (SOD) report dated **March 10, 2016**.

Stop Placement Order Prohibiting Admissions

WAC 388-76-10400(2) – Care and services.

The licensee failed to ensure two residents received blood pressure, weight, and diabetes monitoring related to identified needs, to promote and maintain health.

WAC 388-76-10430(1)(2)(c)(d)(3) – Medication system.

The licensee failed to implement systems to provide safe and accurate medication assistance for three residents.

This is a repeat deficiency from May 1, 2014.

WAC 388-76-10435(2)(a)(b) – Medication refusal.

The licensee failed to report a pattern of medication refusal to the doctor for one resident.

WAC 388-76-10475(3)(a)(b)(c)(i)(ii)(iii)(iv) – Medication—Log.

The licensee failed to initial the medication record as required, for three residents.

This is a repeat deficiency from May 1, 2014.

WAC 388-76-10485(1) – Medication storage.

The licensee failed to ensure all medications were kept in locked storage.

This is a repeat deficiency from May 13, 2014.

The stop placement order prohibiting admissions to your adult family home is effective immediately upon notice to you via **verbal** notice on **March 25, 2016** and certified mail receipt of this letter and the attached Statement of Deficiencies report. The stop placement order prohibiting admissions will not be postponed pending an administrative hearing or informal dispute resolution process, as is required by RCW 70.128.160(5). The stop placement applies to all new admissions, re-admissions, and transfer of residents.

During the stop placement, you may not admit any new resident to your adult family home. In addition, you may not allow any resident who was absent from the home due to a temporary non-out-patient stay (not including out-patient treatment) at a hospital, nursing home or other treatment center to return during the stop placement unless you obtain advance approval from the department. You may request such approval by contacting Karyl Ramsey, Field Manager at (360) 397-9556.

Because it may not be possible to reach the Field Manager on a weekend or holiday, any pre-approval requests should be made as soon as possible during the business week. Such exceptions are made at the sole discretion of the department on a case-by-case basis. The department may impose sanctions or take other legal action if you fail to comply with the stop placement order prohibiting admissions.

The department will terminate the stop placement order prohibiting admissions when the violations necessitating the stop placement have been corrected and you exhibit the capacity to maintain adequate care and service.

Conditions on License

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WAC 388-76-10485(1) – Medication storage.

The licensee failed to ensure all medications were kept in locked storage.

This is a repeat deficiency from May 13, 2014.

The department has determined that the following conditions shall be placed on your adult family home license:

The provider, at his own expense, will hire a Registered Nurse consultant familiar with Adult Family Home licensing regulations to assist the provider to develop and implement a safe medication management system ensuring (but not limited to):

- ***Residents receive all medication as prescribed;***
- ***Current physician orders are obtained and maintained for each resident;***
- ***Medications are stored properly;***
- ***Procedures for medication refusal;***
- ***Medication logs are accurate and up to date; and***
- ***All caregivers receive training regarding the medication management system.***

The nurse consultant must be hired by April 1, 2016.

The nurse consultant will be available to the Department to answer questions.

The nurse consultant will monitor the adult family home at least once weekly until the home is in compliance.

The Provider will give the nurse consultant a copy of the March 10, 2016 Statement of Deficiencies (SOD).

The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area.

These conditions are effective on **March 25, 2016** via **verbal** notice to you and remain in effect until lifted by formal Department of Social and Health Services notice.

NOTE: These are the violations which resulted in the conditions on your license and stop placement order prohibiting admissions; see the attached Statement of Deficiencies for any additional violations.

Attestation (Plan of Correction):

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Karyl Ramsey, Field Manager
Region 3, Unit E
800 NE 136th Avenue, Suite 220
Vancouver, WA 98684
Phone: (360) 397-9556 / Fax: (360) 992-7969

Appeal Rights:

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

Informal Dispute Resolution [RCW 70.128]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

The written request must be received by the 10th working day from receipt of this letter.

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager
Residential Care Services
PO Box 45600
Olympia, Washington 98504-5600
Fax: (360) 725-3225

Formal Administrative Hearing

You may contest the conditions and stop placement by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions, and stop placement. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.
- If you are requesting an **expedited** hearing for a summary suspension, stop placement or conditions on your home within **60 days**, you must provide a statement stating that you wish to have an **expedited** review. **Note:** No other actions qualify for an expedited review hearing.

The written request must be received within twenty-eight (28) calendar days of receipt of this letter.

Send your **written** request to:

Office of Administrative Hearings
PO Box 42489
Olympia, Washington 98504-2489

If you have any questions, please contact Karyl Ramsey, Field Manager at (360) 397-9556.

Sincerely,

Robert Ogolsky
Compliance Specialist
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E
RCS Regional Administrator, Region 3
HCS Regional Administrator, Region 3
DDA Regional Administrator, Region 3
WA LTC Ombuds
Office of Financial Recovery, Vendor Program Unit
HQ Central Files
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