



STATE OF WASHINGTON
 DEPARTMENT OF SOCIAL AND HEALTH SERVICES
 AGING AND LONG-TERM SUPPORT ADMINISTRATION
 800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

February 13, 2019

CERTIFIED MAIL

7015 0920 0001 8187 3727

Mercy Family Home LLC
 Mercy Family Home
 2808 NE 126th Ct
 Vancouver, WA 98682

RE: Mercy Family Home License #751797

Dear Provider:

The Department completed a complaint investigation of your Adult Family Home on February 7, 2019 and found that your home does not meet the adult family home licensing requirements below.

The Department staff who did the investigation and provided consultation:
 Shawn Swanstrom, Licensor

Consultation:

WAC 388-76-10225 Reporting requirement.

- (2) When there is a significant change in a resident's condition, or a serious injury, trauma, or death of a resident, the adult family home must immediately notify:
- (c) The resident's health care provider;

The home did not report immediately to a residents primary care provider when staff observed a bruise on the residents forehead and under the resident's eye.

You Must:

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

You Are Not:

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the

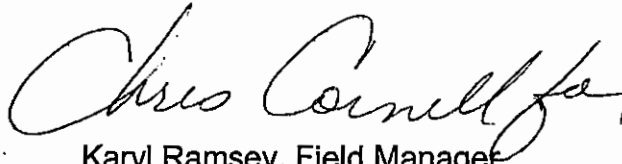
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deficiencies.

If You Have Any Questions:

- Please contact me at (360) 397-9549.

Sincerely,

A handwritten signature in black ink that reads "Chris Connelly". The signature is written in a cursive style with a large, looping "C" at the beginning.

Karyl Ramsey, Field Manager
Region 3, Unit E
Residential Care Services