



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
800 NE 136th Avenue, Suite#220, Vancouver, WA 98684

December 18, 2018

**CERTIFIED MAIL**

7017 2400 0000 6041 5058

Mercy Family Home LLC  
Mercy Family Home  
2808 NE 126th Ct  
Vancouver, WA 98682

RE: Mercy Family Home License #751797

Dear Provider:

The Department completed a full inspection of your Adult Family Home on December 11, 2018 and found that your home does not meet the adult family home licensing requirements listed below.

The Department staff who did the inspection and provided consultation:  
Sarah Bjork, Licensor

**Consultation:**

**WAC 388-76-10530 Resident rights Notice of services.** The adult family home must provide each resident notice in writing and in a language the resident understands before admission, and at least once every twenty-four months after admission of the:

- (1) Services, items, and activities customarily available in the home or arranged for by the home as permitted by the license;
- (2) Charges for those services, items, and activities including charges for services, items, and activities not covered by the home's per diem rate or applicable public benefit programs; and
- (3) Rules of the home's operations.

Resident #2's admission agreement was last reviewed and signed on 03/14/2015. A signed copy was received by fax on 12/10/2018.

**You Must:**

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

**You Are Not:**

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

The Department May:

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- Inspect the home to determine if you have corrected all deficiencies.

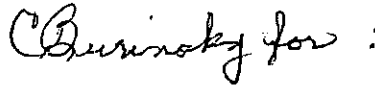
You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

**If You Have Any Questions:**

- Please contact me at (360) 397-9549.

Sincerely,



Karyl Ramsey, Field Manager  
Region 3, Unit E  
Residential Care Services

Enclosure