



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration

PO Box 45600, Olympia, WA 98504-5600

January 14, 2019

Nkansah-Provider
Mercy Family Home
2808 NE 126th Ct
Vancouver, WA 98682

IDR SCHEDULING LETTER

License # 751797

Dear Administrator:

This letter will confirm your request for an Informal Dispute Resolution (IDR) regarding Statement of Deficiencies (SOD), dated December 7, 2018.

Based on your conversation with IDR Program staff, your IDR review meeting is scheduled for:

- **Date** March 6, 2019 at 1:30 p.m.

- **Type of Review** Phone

The IDR Program Manager will be calling you at 503-869-0212.

You indicated you are disputing the following citation(s):

WAC 388-76-10195

You indicated the following individuals will participate and represent your facility in the IDR process:

Alexander Nkansah-Provider

If you would like to provide additional documents prior to the IDR specifically related to the citations you are disputing, please fax the documents prior to your scheduled date to: Attn: Rhonda Schultz at (360) 725-3225. You may also email (preferred) them to RCSIDR@dshs.wa.gov or mail them to:

IDR Program Manager
Residential Care Services, ALTSA
PO Box 45600
Olympia, Washington 98504-5600

If you have any questions, please contact Rhonda Schultz at (360) 725-2482 or Staci Dilg at (360) 725-2307.

Sincerely,

Rhonda Schultz for
Staci Dilg
IDR Program Manager
Residential Care Services

cc: Field Manager, Region 3 Unit E
Regional Long Term Care Ombuds
State Long Term Care Ombuds
Field File
Central Files
IDR File