



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

March 29, 2019

CERTIFIED MAIL # 7018 0360 0000 1579 3499

Alexander Nkansah
Mercy Family Home
2808 NE 126th Ct
Vancouver, WA 98682

IDR RESULTS

License: # 751797

Dear Mr. Nkansah:

Thank you for participating in the Informal Dispute Resolution (IDR) process on March 8, 2019. This letter is a follow-up to my telephone call earlier today regarding the results of the IDR. During the IDR, a citation from the Statement of Deficiencies (SOD) report dated December 7, 2018 were reviewed. The following information was considered:

- All oral statements and explanations offered by the adult family home;
- All written materials presented by the adult family home;
- Records gathered by the RCS regional staff.

In addition, I followed up with RCS regional staff in order to clarify facts and issues that were raised.

After careful review and consideration, I have decided not to change the SOD report, dated December 7, 2018.

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Program Manager
Residential Care Services

Enclosure

cc: Office Chief, Field Operations
Regional Administrator, Region 3
Field Manager, Region 3, Unit E
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Central File
IDR File