



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

January 23, 2019

CERTIFIED MAIL #7018 0360 0000 1579 3352

Suzy Luca-Provider
Luca's AFH Inc
3435 228th Ave SE
Sammamish, WA 98075

IDR RESULTS

License: # 751719

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process on January 17, 2019. This letter is a follow-up to my phone call earlier today about the results of the IDR. During the IDR, a citation from the Statement of Deficiencies (SOD) report dated October 18, 2018 was reviewed. The following information was considered:

- All oral statements and explanations offered by the adult family home;
- All written materials presented by the facility;
- Records gathered by the RCS regional staff.

In addition, I followed up with RCS regional staff and other department experts in order to clarify facts and issues that were raised.

After careful review and consideration, I have decided not to change the disputed citation from the SOD report, dated October 18, 2018.

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Program Manager
Residential Care Services

Enclosure

cc: Regional Administrator, Region 2
Field Manager, Region 2, Unit E
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Central File
IDR File