



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

July 11, 2019

Certified Mail: 7018 0360 0000 1578 9225

Paul Webber, Provider
The Whispering Rose
7021 181st Ave E
Bonney Lake, WA 98391

IDR RESULTS

AFH License #751675

Dear Mr. Webber:

Thank you for participating in the Informal Dispute Resolution (IDR) process on July 9, 2019. This letter is a follow-up to my phone call today about the results of the IDR. During the IDR, I addressed citations identified in the Statement of Deficiencies (SOD) report dated April 25, 2019. As we discussed during the IDR, I considered the following information:

- All written materials presented by the adult family home;
- All oral statements and explanations offered by the adult family home;
- Records gathered by the Residential Care Services (RCS) regional staff.

After careful review and consideration, I have decided not to make any changes to SOD report dated April 25, 2019.

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within five calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
 - For each disputed deficiency, indicate the date you have or will have corrected each one.
 - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
 - Mail the “Plan/Attestation Statement” with original signatures to:

Lisa Cramer, Field Manager
Residential Care Services
Region 3, Unit A
9501 Lakewood Drive SW, Suite E
Lakewood, WA 98499

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,

Staci Dilg
IDR Program Manager
Residential Care Services

cc: Field Operations Office Chief, RCS
Regional Administrator, Region 3
Field Manager, Region 3, Unit A
Statewide Long Term Care Ombudsman
Regional Long Term Care Ombudsman
Central File
IDR File