



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
**Aging and Long-Term Support Administration**  
PO Box 45600, Olympia, WA 98504-5600

April 1, 2019

**CERTIFIED MAIL #7018 0360 0000 1579 1532**

Eva Ngethe  
Heritage Adult Care Services LLC  
13606 6<sup>th</sup> Ave SW  
Burien, WA 98166

AFH License # 751564

**IDR RESULT**

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process by requesting a paper review of the Statement of Deficiencies (SOD) dated January 28, 2019. This letter is a follow up to my telephone message today regarding the results of the IDR.

The following information was considered during the review:

- All written materials presented by the adult family home;
- Records gathered by the Residential Care Services (RCS) district staff.

In addition, I questioned the RCS staff in order to clarify facts and issues that were raised.

After careful review and consideration, the following change have been made to the citation identified in the SOD dated January 28, 2019:

**WAC 388-76-10650** – Deleted, language moved to WAC 388-76-10355  
**WAC 388-76-10355** – Added, language from WAC 388-76-10650 moved here.

**Next Steps:**

- Review the attached amended cover letter reflecting the change noted above.
- Follow the instructions listed on the cover letter.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,

Staci Dilg  
IDR Program Manager  
Residential Care Services

Enclosure

cc: Office Chief, Field Operations  
Regional Administrator, Region 2  
Field Manager, Region 2, Unit G  
Statewide Long Term Care Ombuds  
Regional Long Term Care Ombuds  
Central File  
IDR File