



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
Aging and Long-Term Support Administration  
PO Box 45600, Olympia, WA 98504-5600

December 1, 2015

**CERTIFIED MAIL 7007 1490 0003 4197 1043**

Licensee, Mt View Residence for Seniors Inc.  
Mt View Residence for Seniors Inc.  
1424 Brislawn Loop Road  
White Salmon, WA 98672

Adult Family Home License #751450  
Entity Representative: Eleanore Karlsson

**IMPOSITION OF CONDITIONS ON A LICENSE**

Dear Licensee:

On November 17, 2015, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter is formal notice of the imposition of conditions on the license for your adult family home, located at **1424 Brislawn Loop Road, White Salmon**, by the State of Washington, Department of Social and Health Services, pursuant to the Revised Code of Washington (RCW) 70.128.160 and Washington Administrative Code (WAC) 388-76-10940.

The conditions are based on the following violations of the RCW and/or WAC determined by the department in your adult family home and described in the attached Statement of Deficiencies (SOD) report dated **November 17, 2015**.

**WAC 388-76-10350(2) – Assessment—Updates required.**

**The licensee failed to ensure one resident's assessment was updated.**

**WAC 388-76-10475(1)(2)(a)(b)(c)(d)(e)(3)(c)(i)(ii)(iii)(iv) – Medication—Log.**

**The licensee failed to ensure the medication logs for two residents were accurate and contained required information.**

**This is a repeat deficiency from April 18, 2012, May 2, 2013 and September 15, 2015.**

***NOTE: These are the violations which resulted in the conditions on the license; see the attached Statement of Deficiencies for any additional violations.***

The department has determined that the following conditions shall be placed on your adult family home license:

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***The provider, at her own expense, will hire a Registered Nurse consultant familiar with Adult Family Home licensing regulations to assist the provider to develop and implement a safe medication management system ensuring (but not limited to):***

- ***Residents receive all medication as prescribed;***
- ***Current physician orders are obtained and maintained for each resident;***
- ***Medication logs are accurate and up to date; and***
- ***All caregivers receive training regarding the medication management system.***

***The nurse consultant will also assist the provider develop and maintain a system to ensure all residents assessments are updated in response to changing care and service needs.***

***The Nurse consultant must be hired by December 11, 2015.***

***The nurse consultant will be available to the Department to answer questions.***

***The nurse consultant will monitor the home at least once weekly for two months.***

***The Provider will give the nurse consultant a copy of the November 17, 2015 Statement of Deficiencies (SOD).***

***The licensee must post this Notice of Conditions of Operation, with the license, in a visible location in a common use area.***

The effective date of the conditions on your license is **December 1, 2015**. As provided in RCW 70.128.162(b), WAC 388-76-10990 (6), the effective date of the conditions on your license will not be postponed pending an administrative hearing or informal dispute resolution review.

### **Attestation (Plan of Correction):**

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

Return the signed and dated SOD to:

Karyl Ramsey, Field Manager  
Region 3, Unit E  
800 NE 136<sup>th</sup> Avenue, Suite 220  
Vancouver, WA 98684  
Phone: (360) 397-9556 / Fax: (360) 992-7969

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## **Appeal Rights:**

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

### Informal Dispute Resolution [RCW 70.128]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

**The written request must be received by the 10<sup>th</sup> working day from receipt of this letter.**

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager  
Residential Care Services  
PO Box 45600  
Olympia, Washington 98504-5600  
Fax (360) 725-3225

### Formal Administrative Hearing

You may contest the conditions by requesting a formal administrative hearing to challenge the deficiencies which resulted in the conditions. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.
- If you are requesting an **expedited** hearing for a summary suspension, stop placement or conditions on your home within **60 days**, you must provide a statement stating that you wish to have an **expedited** review. **Note:** No other actions qualify for an expedited review hearing.

**The written request must be received within twenty-eight (28) calendar days of receipt of this letter.**

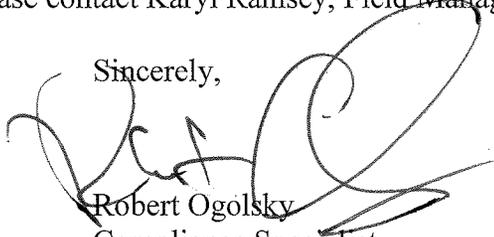
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Send your **written** request to:

Office of Administrative Hearings  
PO Box 42489  
Olympia, Washington 98504-2489

If you have any questions, please contact Karyl Ramsey, Field Manager at (360) 397-9556.

Sincerely,

A handwritten signature in black ink, appearing to read 'Robert Ogolsky', is written over the typed name.

Robert Ogolsky  
Compliance Specialist  
Residential Care Services

Enclosure

cc: Field Manager, Region 3, Unit E  
RCS Regional Administrator, Region 3  
HCS Regional Administrator, Region 3  
DDA Regional Administrator, Region 3  
WA LTC Ombuds  
Office of Financial Recovery, Vendor Program Unit  
HQ Central Files  
ndl