



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND LONG-TERM SUPPORT ADMINISTRATION  
800 NE 136th Ave, Suite 200, Vancouver, WA 98684

August 20, 2021

**CERTIFIED MAIL**

7018 0680 0000 1156 8962

John Ursu  
Royal Sunrise Adult Care Home  
2606 SE 138th Ave  
Vancouver, WA 98683

RE: Royal Sunrise Adult Care Home License #750886

Dear Provider:

The Department completed a complaint investigation of your Adult Family Home on August 19, 2021 and found that your home does not meet the adult family home licensing requirements below.

The Department staff who did the investigation and provided consultation:  
Rochelle Bobbe, NCI AFH/ALF CI

**Consultation:**

**WAC 388-76-10615 Resident rights Transfer and discharge.**

- (1) The adult family home must allow each resident to stay in the home, and not transfer or discharge the resident unless:
- (a) The transfer or discharge is necessary for the resident's welfare and the resident's needs cannot be met in the home;
  - (b) The safety or health of individuals in the home is or would otherwise be endangered;
  - (c) The resident has failed to make the required payment for his or her stay; or
  - (d) The home ceases to operate.

Adult Family Home (AFH) issued a transfer and discharge notice to resident due to decrease in daily rate and increased assistance with Activities of Daily Living (ADLs). AFH continued to provide care and services to resident while searching for a new AFH to ensure safe transfer and discharge.

**You Must:**

- Begin the process of correcting the deficiency or deficiencies immediately; and
- Complete correction as soon as possible.

**You Are Not:**

- Required to submit a plan-of-correction for the deficiency or deficiencies found.

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The Department May:

- Inspect the home to determine if you have corrected all deficiencies.

You May:

- Ask for an informal dispute resolution meeting, according to the attached "Informal Dispute Resolution" instructions; and
- Ask questions and provide written information to help clarify or dispute the deficiencies.

**If You Have Any Questions:**

- Please contact me at (360) 397-9559.

Sincerely,

*Michael D Burdick*

Michael Burdick, Field Manager  
Region 3, Unit F  
Residential Care Services



**Residential Care Services  
Investigation Summary Report**

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**Provider/Facility:** Royal Sunrise Adult Care Home (688125)      **Intake ID(s):** 3783420  
**License/Cert. #:** AF750886  
**Investigator:** Bobbe, Rochelle      **Region/Unit:** RCS Region 3/Unit F      **Investigation Date(s):** 08/10/2021 through 08/19/2021  
**Complainant Contact Date(s):** 07/23/2021, 08/19/2021

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**Allegations:**

Admission, Transfer & D/C Rights  
1. Adult family home (AFH) issued Resident a discharge notice due to decreased daily rate.

**Investigation Methods:**

<input checked="" type="checkbox"/> <b>Sample:</b>	1 Resident	<input checked="" type="checkbox"/> <b>Observations:</b>	General environment, Residents room, Resident - Resident interactions, Provider - Resident interactions, Resident verbal/non-verbal behaviors, and Residents appearance.
<input checked="" type="checkbox"/> <b>Interviews:</b>	Provider, staff, resident and collateral contact.	<input checked="" type="checkbox"/> <b>Record Reviews:</b>	Resident and facility records.

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**Allegation Summary:**

Admission, Transfer & D/C Rights  
1. Adult family home (AFH) issued Resident a discharge notice due to decreased daily rate and increased assistance in activities of daily living. Resident is still receiving proper care and services at AFH. AFH assisting resident in finding a new AFH to ensure safe transfer and discharge. Consultation issued WAC 388-76-10615.

**Unalleged Violation(s):**       Yes       No

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**Conclusion / Action:**       **Failed Provider Practice Identified / Citation(s) Written**       **Failed Provider Practice Not Identified / No Citation Written**

Admission, Transfer & D/C Rights

This document was prepared by Residential Care Services for the Locator website.



**Residential Care Services**  
**Investigation Summary Report**

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The AFH was not compliance with the Washington Administrative Code (WAC) 388-76-10615 Resident Rights Transfer and discharge.