



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
Aging and Disability Services

Aging and Long-Term Support Administration  
PO Box 45600, Olympia, WA 98504-5600

June 3, 2014

**CERTIFIED MAIL 7007 1490 0003 4296 7083**

Licensee, John Chis  
Lakeshore Elder Care  
3611 NW 135<sup>th</sup> Circle  
Vancouver, WA 98685

Adult Family Home License #750566

**IMPOSITION OF CIVIL FINE AND  
CONDITIONS ON A LICENSE**

Dear Mr. Chis:

On May 22, 2014, the Department of Social and Health Services (DSHS), Residential Care Services completed an inspection/investigation at your facility. This letter is formal notice of the imposition of civil fines and conditions on the license for your adult family home, located at 3611 NW 135<sup>th</sup> Circle, Vancouver, by the State of Washington, Department of Social and Health Services, pursuant to the Revised Code of Washington (RCW) 70.128.160 and Washington Administrative Code (WAC) 388-76-10940.

The civil fines and conditions are based on the following violations of the RCW and/or WAC determined by the department in your adult family home and described in the attached Statement of Deficiencies (SOD) report dated **May 22, 2014**.

**Civil Fine**

**WAC 388-76-10355(7)(b) – Negotiated care plan.** **\$500.00**

**The Licensee failed to ensure interventions for problem behaviors were in place for one resident.**

**WAC 388-76-10400(3)(b) - Care and services.** **\$2,000.00**

**The Licensee failed to ensure the adult family home environment was safe for one resident.**

**WAC 388-76-10673(1)(a)(2)(a) - Abuse and neglect reporting.     \$500.00**

**The Licensee failed to ensure the state complaint hotline was contacted as required by law for one resident.**

**WAC 38-76-10675(1)(2)(3) – Adult family home rules and policies related to abuse.     \$500.00**

**The Licensee failed to ensure written policies on abuse and neglect were in place and implemented.**

**Conditions on License**

The department has determined that the following conditions shall be placed on your adult family home license:

- *The licensee must post this Notice of Conditions, with the license, in a visible location in a common use area.*
- *Staff B cannot be a caregiver or resident manager for the adult family home and cannot provide any direct care and services to residents.*
- *A qualified caregiver must supervise Staff B when in the adult family home and around residents.*

These conditions are effective on June 3, 2014 and remain in effect until lifted by formal Department of Social and Health Services notice.

***NOTE: These are the violations which resulted in the fines and conditions; see the attached Statement of Deficiencies for any additional violations.***

**Attestation (Plan of Correction):**

Return the enclosed SOD within 10 calendar days with the following:

- The date you have or will have each deficiency corrected;
- A signature and date attesting that you are taking actions to correct and maintain correction for each cited deficiency.

John Chis  
Lakeshore Elder Care  
License #750566  
June 3, 2014  
Page 3

Return the signed and dated SOD to:

Karyl Ramsey, Field Manager  
5411 E. Mill Plain Blvd., Suite 203  
Vancouver, WA 98661

## **Appeal Rights:**

You have two appeal rights: Informal Dispute Resolution (IDR) and an Administrative Hearing. Each has a different request timeline.

### Informal Dispute Resolution [RCW 70.128]

You have an opportunity to challenge the deficiencies and/or enforcement actions through the state's IDR process. **All IDR requests must be in writing and include:**

- The deficiencies you are disputing; and
- The method of review you prefer (face-to-face, telephone conference or documentation review).

**The written request must be received by the 10<sup>th</sup> working day from receipt of this letter.**

During the IDR process you will have the opportunity to present written and/or oral evidence to dispute the deficiencies.

Send your written request to:

Informal Dispute Resolution Program Manager  
Residential Care Services  
PO Box 45600  
Olympia, Washington 98504-5600  
Fax (360)725-3225

### Formal Administrative Hearing

You may contest the civil fine and conditions by requesting a formal administrative hearing to challenge the deficiencies which resulted in the civil fines and conditions. **All hearing requests must be in writing and include:**

- A copy of this letter; and
- A copy of the Statement of Deficiencies.

John Chis  
Lakeshore Elder Care  
License #750566  
June 3, 2014  
Page 4

**The written request must be received within twenty-eight (28) calendar days of receipt of this letter.**

Send your **written** request to:

Office of Administrative Hearings  
PO Box 42489  
Olympia, Washington 98504-2489

**Payment:**

If you do not request a formal administrative hearing, the civil fine is due to the Office of Financial Recovery twenty-eight (28) calendar days after receipt of this letter.

Mail a check for **\$3,500.00** payable to the 'Department of Social and Health Services' at:

DSHS Office of Financial Recovery  
PO Box 9501  
Olympia, Washington 98507-9501

If the Office of Financial Recovery has not received your payment within twenty-eight (28) days after receipt of this letter, interest will begin to accrue immediately on the balance, at the rate of one percent per month. If you do not submit a hearing request or make payment within twenty-eight (28) days, the balance due will be recovered.

If you have any questions, please contact Karyl Ramsey, Field Manager at (360) 397-9556.

Sincerely,



Lori Melchiori, Ph.D.  
Assistant Director  
Residential Care Services

Enclosure

cc: Bett Schlemmer, Compliance Specialist  
Field Manager, District 3, Unit E  
RCS District Administrator, District 3  
HCS District Administrator, District 3  
DDD District Administrator, District 3  
WA LTC Ombuds  
Office of Financial Recovery, Vendor Program Unit  
Valentina Karnafel, HCS  
NDL

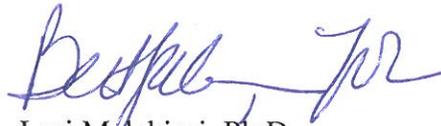
# NOTICE OF CONDITIONS ON LICENSE

June 3, 2014

Based on the Statement of Deficiencies dated May 22, 2014, the Department of Social and Health Services imposes the following conditions on the license of *Lakeshore Elder Care, License #750566, located at 3611 NW 135<sup>th</sup> Circle, Vancouver, Washington.*

- *Staff B cannot be a caregiver or resident manager for the adult family home and cannot provide any direct care and services to residents.*
- *A qualified caregiver must supervise Staff B when in the adult family home and around residents.*
- *The licensee must post this Notice of Conditions with the license in a visible location in a common use area.*

These conditions are effective on June 3, 2014, and remain in effect until lifted by formal Department of Social and Health Services notice.



Lori Melchiori, Ph.D.  
Assistant Director  
Residential Care Services