



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

March 14, 2019

CERTIFIED MAIL: 7018 0360 0000 1579 1747

Daniel Kwao-Provider
ProCare Adult Family Home
19256 2nd Avenue South
Des Moines, WA 98148

IDR RESULTS

License: #750360

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process by requesting a paper review of the Statement of Deficiencies (SOD) dated February 11, 2019.

The following information was considered during the review:

- All written materials presented by the adult family home;
- Records gathered by the RCS regional staff.

In addition, I followed up with RCS regional staff in order to clarify facts and issues that were raised in your IDR request.

After careful review and consideration, I have decided not to make any changes the SOD dated February 11, 2019.

Next Steps:

- If you have not done so already, begin the process of correcting the disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.

- Within five calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
 - For each disputed deficiency, indicate the date you have or will have corrected each one.
 - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
 - Mail the “Plan/Attestation Statement” with original signatures to:

Elena Atanasove, Field Manager
Residential Care Services
Region 2 Unit G
20425 72nd Avenue S, Suite 400
Kent, WA 98032-2388
(253) 234-6007

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2307.

Sincerely,

Staci Dilg
IDR Program Manager
Residential Care Services

cc: Field Operations Office Chief, RCS
Regional Administrator, Region 2
Field Manager, Region 2G
Statewide Long Term Care Ombudsman
Regional Long Term Care Ombudsman
Central File
IDR File