



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20425 72nd Avenue S, Suite 400, Kent, WA 98032

ALINA CRISAN
BEST LOVING CARE ELDERLY LIVING
3423 LINCOLN DR NE
RENTON, WA 98056

RE: BEST LOVING CARE ELDERLY LIVING License # 750305

Dear Provider:

This letter addresses Compliance Determination(s) 36778 (Completion Date 02/12/2024) and 33228 (Completion Date 12/04/2023).

The Department completed a follow-up inspection of your Adult Family Home on 02/12/2024 and found that you have corrected the violations listed in the Full report dated 12/04/2023. Your home is back in compliance as of 01/06/2024 with the cited requirements of the Washington Administrative Code or the Revised Code of Washington or both.

The Department found that deficiencies for the following licensing laws and regulations were corrected:
WAC 388-76-10430-2-d, WAC 388-76-10430-1, WAC 388-76-10375-1, WAC 388-76-10375-2,
WAC 388-76-10375

The Department staff who did the on-site verification:

Karen Beardsley, NCI
Liza Flowers, AFH Licensor

If you have any questions, please contact me at (253)234-6007.

Sincerely,

Lydia Owusu-Acheampong, Field Manager
Region 2, Unit E
Residential Care Services

This document was prepared by Residential Care Services for the Locator website.



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 20425 72nd Avenue S, Suite 400, Kent, WA 98032

Statement of Deficiencies	License #: 750305	Compliance Determination # 33228
Plan of Correction	BEST LOVING CARE ELDERLY LIVING	Completion Date
Page 1 of 4	Licensee: ALINA CRISAN	12/04/2023

You are required to be in compliance at all times with all licensing laws and regulations to maintain your Adult Family Home license.

The department completed data collection for the unannounced on-site full inspection on 11/29/2023 and 11/29/2023 of:
 BEST LOVING CARE ELDERLY LIVING
 3423 LINCOLN DR NE
 RENTON, WA 98056

The following sample was selected for review during the unannounced on-site visit: 2 of 6 current residents and 0 former residents.

The department staff that inspected the Adult Family Home:

Liza Flowers, AFH Licenser

From:
 DSHS, Aging and Long-Term Support Administration
 Residential Care Services, Region 2, Unit E
 20425 72nd Avenue S, Suite 400
 Kent, WA 98032

As a result of the on-site visit(s), the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.



 Residential Care Services

12/12/2023

 Date

I understand that to maintain an Adult Family Home license, I must be in compliance with all the licensing laws and regulations at all times.

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Statement of Deficiencies	License #: 750305	Compliance Determination # 33228
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Page 2 of 4	Licensee: ALINA CRISAN	12/04/2023



Provider (or Representative)

12.13.23

Date

WAC 388-76-10430 Medication system.

(1) If the adult family home admits residents who need medication assistance or medication administration services by a legally authorized person, the home must have systems in place to ensure the services provided meet the medication needs of each resident and meet all laws and rules relating to medications.

(2) When providing medication assistance or medication administration for any resident, the home must ensure each resident:

(d) Receives medications as required.

This requirement was not met as evidenced by:

Based on observation, interview and record review, the adult family home (AFH) failed to ensure safe medication assistance practices was observed for 1 of 2 sampled residents (Resident 1). This failure placed the resident at risk for harm and its complications from the medication error.

Findings included...

In an interview on 11/29/2023 at 12:01 PM, Staff A, Provider, stated that Resident 1 received medication assistance.

On 11/29/2023 at 4:42 PM, review of Resident 1's Medical Provider's orders, medication log, and medication supply showed the following:

PHYSICIAN'S ORDER:

The Medical Provider's order dated 08/10/2023 showed; "D-Mannose (medication used to prevent or treat urinary tract infections) 1 g (gram) PO (by mouth) daily..."

MEDICATION LOG:

Review of the November 2023 medication log showed "D-Mannose ... 1 g po daily..."

MEDICATION SUPPLY:

This document was prepared by Residential Care Services for the Locator website.

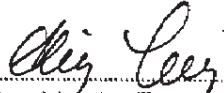
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On 11/29/2023 at 4:46 PM, observation showed a container labeled "D-Mannose powder quick dissolve ... 8.82 oz (ounces) ... serving size: 1 scoop (2 g [grams])".

In an interview on 11/29/2023 at 4:46 PM, Staff B, Resident Manager, stated that they gave Resident 1 one scoop of the above medication daily.

On 11/29/2023 at 4:50 PM, Staff B demonstrated how she filled the scoop that came with the medication that she gave to Resident 1 daily.

On 11/29/2023 at 4:53 PM, when asked about the above medication discrepancy, Staff A stated that above medication was changed from capsule to powder.

Attestation Statement	
I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, BEST LOVING CARE ELDERLY LIVING is or will be in compliance with this law and / or regulation on (Date) <u>01/06/24</u> .	
In addition, I will implement a system to monitor and ensure continued compliance with this requirement.	
 Provider (or Representative)	<u>12/13/23</u> Date

WAC 388-76-10375 Negotiated care plan Signatures Required. The adult family home must ensure that the negotiated care plan is agreed to and signed and dated by the:

- (1) Resident; and
- (2) Adult family home.

This requirement was not met as evidenced by:

Based on observation, record review, and interview the Adult Family Home (AFH) failed to ensure the negotiated care plan (NCP) for 1 of 2 sampled residents (Resident 2) was signed by the resident and/or representative and the AFH. This failure placed Resident 2 at risk of unmet care needs and receiving services that was not negotiated and agreed.

Findings included...

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Statement of Deficiencies	License #: 750305	Compliance Determination # 33228
Plan of Correction	BEST LOVING CARE ELDERLY LIVING	Completion Date
Page 4 of 4	Licensee: ALINA CRISAN	12/04/2023

During an unannounced visit on 11/29/2023 between 10:50 AM to 5:41 PM, observation showed staff interacted and provided care to Resident 2.

Review of Resident 2's NCP showed that it was originally signed and dated by the Resident 2's Representative on 02/10/2022. There were additional dates added on the same row where it says, "Resident Representative" under the column that says "REVIEW/REVISE DATE" for 07/06/2022, 12/02/2022, and 04/10/2023 but without any signature. The AFH Entity Representative originally signed and dated the NCP on 02/10/2022. There were additional dates added on the same row where it says "Provider/owner" for 07/06/2022, 12/02/2022, 04/08/2023, 06/08/2023 and 11/15/2023 but there was no signature next to those dates.

In an interview on 11/29/2023 at 5:29 PM, Staff A, Entity Representative, stated that they overlooked at Resident 2's NCP.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, BEST LOVING CARE ELDERLY LIVING is or will be in compliance with this law and / or regulation on (Date) 01/06/24.

In addition, I will implement a system to monitor and ensure continued compliance with this requirement.

Alina Crisan
Provider (or Representative)

12.13.23
Date

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Best Loving Care

3423 Lincoln DR NE
Renton, WA 98056

Phone (206) 779-2571
Fax (425) 793-4952
alinaprock@yahoo.com

December 13, 2023

1) Plan of correction.

(WAC 388-76-10430) I the provider of Best loving Care , Alina Crisan and caregivers will be checking daily to make sure the Medication given matches :the Rx order ,Medicine and MAR

Best Loving Care /Alina Crisan will fax new orders to the pharmacy to update MAR also give the family a copy to buy the right medication, the right dose for over the counter medication.

2) NCP I Alina Crisan /Best Loving Care provider will make sure when will update the care plans both parties will sign and date the reviews of the NCP.

Sincerely, Alina Crisan

Signature

Alina Crisan
12.13.23

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