



**STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600**

02/28/2020

Certified Mail: 7018 0360 0000 1579 4458
AMENDED FOR ADDRESS

Family First
4700 Pt Fosdick Dr Ste #312
Gig Harbor, WA 98335

AMENDED IDR RESULTS (Desk Review)

AFH License #750029

Dear Provider:

Thank you for participating in the Informal Dispute Resolution (IDR) process on February 20, 2020. This letter is a follow-up regarding the result of yesterday's IDR. During the IDR, the panel addressed a citation identified in the Amended Statement of Deficiencies (SOD) report dated November 25, 2019. As discussed during the IDR, the panel considered the following information:

- Written materials presented by the adult family home; and
- Records gathered by the Residential Care Services (RCS) regional staff; and

After careful review and consideration, the panel decided not to change the Amended SOD report dated November 25, 2019.

Next Steps:

- If you have not done so already, you must begin the process of submitting attestation(s) for disputed deficiency or deficiencies immediately.
- Contact the local field manager if you need clarification related to the SOD report.
- Within five calendar days after you receive this letter, complete and return the “Plan/Attestation Statement” for all disputed deficiencies.
 - For each disputed deficiency, indicate the date you have or will have corrected each one.
 - Next to each disputed deficiency, sign and date certifying that you have or will correct each disputed deficiency.
 - Mail the “Plan/Attestation Statement” with original signatures to:

Lisa Cramer, Field Manager
Residential Care Services
Region 3, Unit A
9501 Lakewood Drive SW, Suite E
Lakewood, WA 98499

- You must complete corrections within 45 days or less if directed by the department after review of your proposed correction dates.

If you have any questions, please contact me at (360) 725-2383.

Sincerely,

Mike Tornquist
IDR Program Manager
Residential Care Services

cc: Field Operations Office Chief, RCS
Regional Administrator, Region 3
Field Manager, Region 3, Unit A
Statewide Long Term Care Ombuds
Regional Long Term Care Ombuds
Central File
IDR File