



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
AGING AND LONG-TERM SUPPORT ADMINISTRATION
20816 44th Ave West, Suite 240, Lynnwood, WA 98036-7744

October 21, 2021

Tender Care Adult Family Home LLC
Tender Care Adult Family Home LLC
22203 67th PI W
Mountlake Terrace, WA 98043

RE: Tender Care Adult Family Home LLC License #753159

Dear Provider:

The Department completed a follow-up inspection of your Adult Family Home on October 20, 2021 for the deficiency or deficiencies cited in the report/s dated October 4, 2021 and found no deficiencies.

The Department staff who did the inspection:
Alfredo Brown, AFH Licensors

If you have any questions please, contact me at (425) 670-6061.

Sincerely,

Brenda Mooney, Field Manager
Region 2, Unit I
Residential Care Services

RECEIVED
OCT 17 2021
DSHS/ALTS/RES
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Statement of Deficiencies	License #: 753159	Completion Date
Plan of Correction	Tender Care Adult Family Home LLC	October 4, 2021
Page 1 of 3	Licensee: Tender Care Adult Family Home LLC	

You are required to be in compliance with all of the licensing laws and regulations at all times to maintain your adult family home license.

The department has completed data collection for the unannounced on-site full inspection of:
9/21/2021

Tender Care Adult Family Home LLC
22203 67th Pl W
Mountlake Terrace, WA 98043

The department staff that inspected the adult family home:
Alfredo Brown, AFH Licensors


From:
DSHS, Aging and Long-Term Support Administration
Residential Care Services, Region 2, Unit I
20816 44th Ave West, Suite 240
Lynnwood, WA 98036-7744
(425)670-6061

As a result of the on-site full inspection the department found that you are not in compliance with the licensing laws and regulations as stated in the cited deficiencies in the enclosed report.


Residential Care Services


Date

I understand that to maintain an adult family home license I must be in compliance with all the licensing laws and regulations at all times.


Provider (or Representative)


Date

This document was prepared by Residential Care Services for the Locator website.

WAC 388-76-10165 Background checks Washington state name and date of birth background check Valid for two years National fingerprint background check Valid indefinitely.

(1) A Washington state name and date of birth background check is valid for two years from the initial date it is conducted. The adult family home must ensure:

(b) There is a valid Washington state background check for all individuals listed in WAC 388-76-10161 .

This requirement was not met as evidenced by:

Based on record review and interview, the adult family home (AFH) failed to ensure that one of three caregivers (Caregiver C) maintained a valid Washington state name and date of birth background check (BGC). This failure placed the residents at risk of receiving care and services from someone who may have a disqualifying criminal background.

Findings included...

During an interview on 09/21/2021 at 9:50 AM, Caregiver A, Entity Representative, stated that Caregiver C (CG C) resided at the AFH. Caregiver A stated that CG C had shift hours varied.

Record review on 09/21/2021 showed CG C was hired on 04/06/2020, Record Review on 09/21/2021 showed that CG C BGC expired on 08/03/2020.

During an interview on 09/21/2021 at 1:06 PM, CG A, stated that she was unaware that CG C's BGC had expired. Caregiver A was unable to find a valid for CG C on file.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Tender Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) 10/15/2021 In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.



Provider (or Representative)

10/15/2021
Date

WAC 388-76-10750 Safety and maintenance. The adult family home must:

(1) Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, and homelike environment that is free of hazards;

This requirement was not met as evidenced by:

Based on observation and interview, the adult family home (AFH) failed to maintain one of five residents (Resident 1) bedroom blinds in good repair. This failure placed Resident 1 (R1) at risk of a decreased quality of life.

Finding included...

Observation on 09/21/2021 at 9:37 AM, showed that the the string for the blinds in Bedroom B was not functioning properly. The broken string limited the blinds ability in Bedroom B to open with ease.

During an interview on 09/21/2021 at 9:37 AM, R1 stated that he does not open his Bedroom B window as much as he would like. R1 stated that the broken string limited his ability to properly open the window.

During an interview on 09/21/2021 at 9:37 AM, Caregiver A (CG A), Entity Representative, stated that she needed to fix the blinds in Bedroom B.

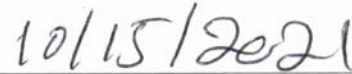
Observation on 09/21/2021 at 3:57 PM, showed that when CG A attempted to open the blinds in Bedroom B, the blinds came off their window track and fell onto the floor. Caregiver A stated that she would change the blinds in Bedroom B.

Attestation Statement

I hereby certify that I have reviewed this report and have taken or will take active measures to correct this deficiency. By taking this action, Tender Care Adult Family Home LLC is or will be in compliance with this law and / or regulation on (Date) 10/15/2021. In addition, I will implement a system to monitor and ensure continued compliance with this cited deficiency.



Provider (or Representative)



Date